



CURRICULUM VITAE

Liette Lapointe
Associate Professor

February 2013

2002/2006-...	Information Systems Area Coordinator Faculté de gestion Desautels Université McGill
1999 - 2005	Assistant Professor Faculty of Management McGill University
1996 -1999	Lecturer - Special Category Faculty of Management McGill University
1993-1996	Lecturer École des Hautes Études Commerciales

Positions : Scientific Journals and Conferences

Editorial Board Member:
Journal of AIS

Reviewer in Scientific Journals:
MIS Quarterly
Organization Science
Information Systems Research (ISR)
Journal of AIS
European Journal of IS
Journal of MIS
Decision Sciences
Revue Gestion
Journal of Telehealth

Reviewer for Funding Agencies
SSHRC
FCAR
FQRSC
CIHR
Alberta Health Foundation

Reviewer for Conferences
ICIS: the Internal Conference in Information Systems
AMCIS: American Conference in Information Systems
HICSS: Hawaii International Conference on System Sciences
ECIS: European Conference in Information Systems
IFIP: the International Federation of Information Processing
ASAC: the Administrative Sciences Association of Canada
Conférence Internationale de Management Stratégique

Discussant

ICIS: the Internal Conference in Information Systems
AMCIS: American Conference in Information Systems
ASAC: the Administrative Sciences Association of Canada

Conference Program Committee Member:

Associate Editor, ICIS 2012

Information Systems Division Chair, ASAC 2009

Information Systems Program Chair, ASAC 2008

Academic Reviewer, Information Systems Division, ASAC 2007.

Program Committee Member of the International Conference in Information Systems (Case Research Track), Atlanta.

Publications

Articles currently under review or in revision

Bagayogo, F., Lapointe, L., Bassellier, G. A New Perspective on IT Adoption: A Qualitative Study of Enhanced Use, under 2nd round of review: JAIS

Beaudry, A. and Lapointe, L. Acceptance and Resistance: To Use or Not to Use? That is Not the Question, Major Revisions: MIS Quarterly

Lapointe, L., Ramaprasad, J., Vedel, I. Traditional Information Technology and Social Media: Exploiting an emerging synergy, R&R: MIS Quarterly

¹Vedel, I., Akhlaghpour, S., Vaghefi, I., L. Lapointe, "Health Information Technologies in Geriatrics and Gerontology: A Mixed Systematic Review", Major revisions, JAMIA

Articles in refereed journals

Akhlaghpour, S., Wu, J., Lapointe, L., Pinsonneault, A., The Ongoing Quest for the IT Artifact: Looking Back, Moving Forward. Journal of Information Technology (JIT), Special Issue on Information Systems: Why History Matters, forthcoming: June 2013.

Vedel I, M. De Stampa, C. Routelous, H. Bergman, L. Lapointe. Diffusion of Collaborative Care Models in Primary Care, BMC Family Practice, forthcoming.

Rivard, S. and Lapointe, L. Information Technology Implementers' Responses to User Resistance: Nature and Effects, MIS Quarterly, vol. 36, no. 3, pp 897-920, September 2012.

Vedel I, Lapointe L, Lussier MT, Richard C, Goudreau J, Lalonde L, Turcotte A. Professionals' Adoption and Use of a Clinical Information System in Primary Care: Insights from the Da Vinci Study. International Journal of Medical Informatics 2012(81):73-87

Routelous C, Vedel I, Lapointe L. Pourquoi des stratégies coopératives avec les cliniques pour les hôpitaux publics ? *Management & Avenir*. 2011;47 :147-164

Ghadi V, Vedel I, Routelous C, de Stampa M, Ankri J, Cassou B, Lapointe L. A gerontological network as an interface between healthcare professionals and homecare professionals. *Sante Publique*. 2011;23(4):317-28.

Rivard, S., Lapointe L. and A. Kappos, An Organizational Culture-based Theory of Clinical Information Systems Implementation in Hospitals, *JAIS*, 2 (2), February 2011.

Lapointe, L., Mignerat, M. and I. Vedel “The IT Productivity Paradox in Health: A Stakeholder's Perspective, *International Journal of Medical Informatics*, 80(2): 102-115, February 2011. **Best paper of 2011**

De Stampa M, Vedel I, Mauriat C, Bagaragaza E, Routelous C, Bergman H, Lapointe L, Cassou B, Ankri J, Henrard J-C. Diagnostic study, design and implementation of an integrated model of care in France: a bottom-up process with continuous leadership. *International Journal of Integrated Care* 2010; 10:e034

Lussier MT, Turcotte A, Richard C, Lapointe L, Vedel I, Goudreau J, Lalonde L. An Evaluation of a Patient-Centered Information Technology Tool for the Management of Chronic Diseases by Primary Care Interdisciplinary Teams. *Electronic Health* 2010; 8(4): 20-25.

Vedel I, De Stampa M, Bergman H, Ankri J, Cassou B, Mauriat C, Blanchard F, Bagaragaza E, Lapointe L. A Novel Model of Integrated Care for the Elderly. *Aging Clinical and Experimental Research*; Vol. 21, No. 6, 414-423. 2009.

De Stampa M, Vedel I, Henrard JC, Bergman H, Novella JL, Lapointe L. Fostering Participation of General Practitioners in Integrated Health Services Networks: Incentives, Barriers, and Guidelines. *BMC Health Service Research* 2009, 9:48.

De Stampa M, Vedel I, Henrard JC, Bergman H, Novella JL, Bagaragaza E, Lapointe L. Case management et case manager: apport dans la prise en charge des personnes âgées. *Revue de Gériatrie* 2009;34:305-311

Vedel I, De Stampa M, Bergman H, Ankri J, Cassou B, Blanchard F, Lapointe L. Health care professionals and managers' participation in developing an intervention: A pre-intervention study in the elderly care context. *Implementation Science* 2009, 4:21

De Stampa M, Vedel I, Bergman H, Ankri J, Cassou B, Mauriat C, Bagaragaza E, Routelous C, Novella J L, Lapointe L. Un réseau de santé avec intégration des services et gestionnaires de cas adapté au contexte français: le modèle COPA-Ancrage pour les personnes âgées fragiles. *Gérontologie et Société* 2008; 124: 85-94.

De Stampa, M., Vedel, I, Bergman, H., Lechowski, G., Novella, J-L. and L. Lapointe « Participation des médecins généralistes dans des réseaux de santé avec intégration des services: enseignements d'expériences en Amérique du Nord pour le système de santé français ». *Revue d'Epidémiologie et de Santé Publique* 2007; 55:401-412

- Lapointe, L. and S. Rivard, "A Triple Take on Information Technology Implementation", Organization Science, Jan-Feb 2007 Vol. 18, no 1, pp. 89-107
- Lapointe, L. and S. Rivard, "Learning from Physicians' Resistance to CIS Implementation.", CMAJ, Vol. 174, no 11, 1573-1584.
- Lapointe, L. and S. Rivard, "When Good Systems Go Bad: Understanding and Preventing their Premature Demise", Healthcare Quarterly, 2005, Vol. 8, no 2, pp. 92-100.
- Lapointe, L. and S. Rivard, "A Multilevel Model of Resistance to Information Technology Implementation", MIS Quarterly, September 2005, Vol. 29, no 3, pp. 461-491. ****Best Paper Award****
- Wahl, C., Gregoire, JP., Koon T, Beaulieu, M., Labelle, S., Leduc, B., Cochrane, B. Lapointe, L. and Montague, T., "Concordance, Compliance and Adherence in Health Care: Closing Gaps and Improving Outcomes", Healthcare Quarterly, 2005, Vol. 8, no 1, pp 65-70.
- Fortin, JP, L. Lamothe, L. Lapointe "La mise en place d'un réseau informatisé en oncologie: la technologie au service d'un réseau intégré de services", Revue Ruptures, 2002, Vol. 9, no 1, p. 86-102.
- Hoppen, N., Lapointe, L and Moreau, E., "Um guia para avaliação de artigos de pesquisa em Sistemas de Informação" (Guidelines for the Evaluation of Scientific Articles on Information Systems), Revista Eletrônica da Administração (UFRGS), Vol 2, no 2, November 1996.

Refereed Book Chapters/Book

- Lapointe, L. ed., Proceedings of the 50th ASAC Conference – Information Systems Division, June 2007.
- Lapointe, L. et al., "The dynamics of IT adoption in a major change process in healthcare delivery", E-Health Systems Diffusion and Use: The Innovation, the User and the USE IT model, Editors: Roel W Schuring & Ton AM Spil, Idea Group Publishing, 2006, pp. 107-127.

Peer-Reviewed Conference Presentations/Publications

- Lapointe, L., Boudreau-Pinsonneault, C., Vaghefi, I. Is Smartphone usage truly smart? A qualitative investigation of IT addictive behaviors. HICSS 46, January 2013
- Lapointe, L., Ramaprasad, J., Vedel, I. Collaborating through Social Media to Create Health Awareness. HICSS 46, January 2013
- Vaghefi, I., Lapointe L, "Information Technology and Social Loafing: A Qualitative Investigation", International Conference on Information Systems (ICIS), Orlando, Florida, USA., December 2012. RIP

R Negoita, B., Rahrovani, Y., Lapointe, L and A Pinsonneault. IT Champions as Agents of Change: a Social Capital Perspective. International Conference on Information Systems (ICIS), Orlando, Florida, USA., December 2012 RIP

R Vaast, E., Lapointe, L Negoita, B. and H. Safadi. Stakeholders' Use of Microblogging to Engage in Emotion Strategies During a Crisis. International Conference on Information Systems (ICIS), Orlando, Florida, USA, December 2012. RIP

Vaghefi, I, Lapointe, L, and Vedel, I., 2012, "a multilevel process model of knowledge transfer: Enablers and Barriers", Academy of Management conference (AOM) Annual Meeting 2012, Boston, MA

Vaast, E., Lapointe, L., Negoita, B. and Safadi H. "The emergence of grassroots activism through microblogging: Tweeting the oil spill," Academy of Management Conference, OCIS Division, Boston, MA, 2012, August 3-8.

Vedel I, Lapointe L, Lussier MT, Turcotte A, Richard C, Goudreau J, Lalonde L. Enhancing Interdisciplinary Primary Care Teams: The Role of The DaVinci Clinical Information System. NAPCRG, November 2011 Banff, Alberta

Vedel I, Lapointe L, Lussier MT, Turcotte A, Richard C, Goudreau J, Lalonde L. How Da Vinci, a clinical information system, enhances the practices of interdisciplinary primary care teams. Family Medicine Forum 2011 Pre-Conference Research Day, November 2011, Montréal

Vedel I, F Béland, J Monette, M Monette, S Bergman, N Sourial, L Lapointe. Implementing the Chronic care model for patients with multiple chronic diseases: issues and priorities. 40th Annual Scientific and Educational Meeting of the CAG & 4th Pan American Congress of the IAGG, Ottawa, October 2011

Vedel I, Akhlaghpour S, Vaghefi SE, Lapointe L. Les technologies de l'information en gériatrie et gérontologie : une revue systématique mixte de la littérature. 31èmes Journées Annuelles de la Société Française de Gériatrie et Gérontologie, Paris, 4-6 octobre 2011

Vedel I, L Lapointe M Monette, J Monette, S Bergman N Sourial, F Béland. Les défis et priorités d'action pour implanter le Chronic Care Model pour les patients âgés atteints de maladies chroniques multiples. 31èmes Journées Annuelles de la Société Française de Gériatrie et Gérontologie, Paris, 4-6 octobre 2011

Routelous C, Vedel I, Lapointe L. Favoriser l'intégration clinique de la prise en charge des personnes âgées dépendantes. L'exemple de deux réseaux avec questionnaires de cas. 31èmes Journées Annuelles de la Société Française de Gériatrie et Gérontologie, Paris, 4-6 octobre 2011

Vedel I, Ghadi V, Routelous C, De Stampa M, Lapointe L. The Implementation Dynamics of an Integrated care model in Primary Care. European Health Management Association Annual Conference 2011 on "Integration in Health and Healthcare" - 22-24 June 2011 in Porto, Portugal

Vedel I, L Lapointe, M Monette, J Monette, S Bergman, C Routelous, F Beland. Issues and priority setting in implementing the Chronic care model for patients with multiple chronic diseases. European Health Management Association. EHMA Annual Conference 2011 on "Integration in Health and Healthcare" - 22-24 June 2011 in Porto, Portugal

Routelous C, Vedel I, Lapointe L, De Stampa M. The Role of Clinical Leaders in the Implementation of Integrated Networks of Elderly Care. European Health Management Association. EHMA Annual Conference 2011 on "Integration in Health and Healthcare" - 22-24 June 2011 in Porto, Portugal

Vedel I, Lapointe L, Lussier MT, Turcotte A, Richard C, Goudreau J, Lalonde L. Enhancing interdisciplinary primary care teams: Impact of a clinical information system (DaVinci). 2011 Annual Conference of the Canadian Public Health Association (CPHA), Montreal

Lussier MT, Richard C, Vedel I, Lapointe L, Turcotte A. A Patient-Centered Information Technology System for the Management of Chronic Diseases by Primary Care Interdisciplinary Teams. 2011 Annual Conference of the Canadian Public Health Association (CPHA), Montreal

Vedel I, C Routelous, Ghadi V, De Stampa M, Lapointe L. The diffusion of an interdisciplinary approach in primary care: a longitudinal qualitative study. The North American Primary Care Research Group (NAPCRG) conference, 2010.

Vedel I, Lapointe L, Lussier MT, Richard C, Turcotte A. A Qualitative Study On The Factors Influencing Information Technology Implementation And Primary Care Professionals' Adoption: The Davinci Study. The North American Primary Care Research Group (NAPCRG) conference 2009. Family Medicine 2010; Vol 42 (Suppl 2).

Vedel I, Ramaprasad J, Ghadi V, C Routelous, De Stampa M, Lapointe L. La diffusion des innovations en santé : le cas d'un service intégré. 9ème congrès international francophone de gériatrie et de gérontologie, October 2010

Lapointe L, Ramaprasad J, Vedel I. Le rôle des technologies de l'information et des media sociaux dans l'empowerment des patients âgés souffrant de multiples maladies chroniques. 9ème congrès international francophone de gériatrie et de gérontologie, October 2010

Ashraf Vaghefi, Seyed Eshagh and Lapointe, Liette, "The Process of Habit Formation In IS Post-adoption" (August 2010). AMCIS 2010 Proceedings. Paper 139.

Moeini, Mohammad and Lapointe, Liette, "Selecting an Appropriate Operationalization of the System Usage Construct: An IT Artifact Perspective" (August 2010). AMCIS 2010 Proceedings. Paper 303.

Bagayogo, F., L. Lapointe, G. Bassellier Enhanced Use in the Post-Adoption Phase: A Conceptualization, Proceedings of the 53rd ASAC Conference, Regina, May 2010

Negoita, B. Lapointe, L. Better Systems Selection for Improved Implementation: Development of a Task-Technology Fit Based Instrument for the IS Selection Process, Proceedings of the 53rd ASAC Conference, Regina, May 2010

Akhlaghpour, S, L. Lapointe Towards a Process Theory of IT Fashion Entrepreneurship, Proceedings of the 53rd ASAC Conference, Regina, May 2010. - *Best Paper Award*

Rivard, S. and Lapointe, L. A Cybernetic Theory of the Impact of Implementers' Actions on User Resistance to Information Technology Implementation, HICCSS 43, January 2010 **Best Paper Nomination**

Vedel I, Lapointe L, Lussier MT, Richard C, Turcotte A. A Qualitative Study On The Factors Influencing Information Technology Implementation And Primary Care Professionals' Adoption: The Davinci Study. The North American Primary Care Research Group (NAPCRG) conference 2009. Family Medicine 2010; Vol 42 (Suppl 2)

Akhlaghpour, S., Wu, J., Lapointe, L., Pinsonneault, A., Re-examining the Status of IT in IT Research an Update on Orlikowski and Iacono (2001), in the proceedings of the 15th Americas Conference on Information Systems, 2009, San Francisco, California.

Soliman, M., L. Lapointe Motivational Needs and IT Acceptance, Proceedings of the 52nd ASAC Conference, June 2009.

Akhlaghpour, S., Lapointe, L., A Quadruple Take on the Diffusion of IT Management Techniques - The Case of CMM, in the proceedings of the 13th congrès de l'Association Information et Management (AIM) (pre-ICIS Conference), 2009, Paris, France. [The manuscript also won the Best Paper Award in the 6th Annual Sprott Doctoral Symposium, Carleton University, Ottawa, ON]

M.-T. Lussier, A. Turcotte, C. Richard, L. Lapointe, J. Goudreau, L. Lalonde, P. Pluye, R. Thivierge, L. Thibeault, M.-C. Vanier, S. Boucher, H. Lachance-Demers, I. Vedel, M. Fortin MD. The Da Vinci Project : Implementation and Evaluation of a Patient-Centered IT Tool for the Management of Chronic Diseases in Primary Care. Proceedings of the International conference addressing Information Technology and Communications in Health (ITCH), February 2009

Vedel I, De Stampa M, Bergman H, Anrki J, B Cassou, Lapointe L. Improving elderly care : a qualitative study of practices, perceived issues and expectations. Canadian Geriatrics Society Annual Scientific conference 2008. Published in The Canadian Journal of Geriatrics 2008, 11(1):48

Vedel I, De Stampa M, Bergman H, Ankri J, Cassou B, Mauriat C, Blanchard F, Bagaragaza E, Lapointe L. A sustainable Model of Integrated Care for the Elderly. Canadian Geriatrics Society Annual Scientific conference 2008. The Canadian Journal of Geriatrics 2008, 11(1):33

Lapointe, L., Mignerat, M. Vedel, I. « Le paradoxe des impacts des technologies de l'information en santé: Nouvelles Perspectives », Proceedings of the 51st ASAC Conference, May 2008.

Akhlaghpour, S., Lapointe, L. "Impacts of Social Embeddedness on IOS planning effectiveness: A multilevel perspective", Proceedings of the 51st ASAC Conference, May 2008. **Honorable Mention Award**

I. Vedel, L. Lapointe, M. De Stampa, H. Bergman. "A sustainable model of integrated care for the elderly", Proceedings of the 2008 Canadian Geriatrics Society Annual Scientific conference. April 10-12 2008

De Stampa M., Lapointe L., Vedel, I. Bergman, H. "Improving elderly care : a qualitative study of practices, perceived issues and expectations", Proceedings of the 2008 Canadian Geriatrics Society Annual Scientific conference, April 10 -12 2008

Desjardins, G.A., L. Lapointe and M. Pozzebon, La Résistance des utilisateurs face aux TI : Un Processus de « sensemaking » , Proceedings of the 49th ASAC Conference, Juin 2006. **Honorable Mention Award**

De Stampa M., Lapointe L., Vedel, I. , Bergman, H. Profiles of primary care physicians' (PCP'S) participation in SIPA project, an integrated care for elderly people in Canada, The 18 Congress of the International Association of Gerontology, Brazil, June 26-30 2005.

Kappos, A., S. Rivard and L. Lapointe "Explaining Contradictory Reactions To Information Technology Implementation" ASAC Proceedings, May 2005.

De Stampa M ., Lapointe L., Bergman H, Henrard J.C., Novella J.L. « La participation des médecins généralistes dans un réseau de soins intégré à travers l'expérience de SIPA », Société Française de Gériatrie et de Gérontologie, Paris, Octobre 2004.

De Stampa M ., Lapointe L., Bergman H, Henrard J.C., Novella J.L. "Primary Care Physicians and Integrated Care" Third Congress of the European Union Geriatric Medicine Society, Vienna, Fall 2004.

Lapointe, L. and L. Lamothe "The dynamics of IT adoption in a major change process in Healthcare delivery", HICCS-35, Hawaii, January 2002.

Lapointe, L. et S. Rivard "L'implantation de systèmes d'information cliniques", ASAC Proceedings, June 1999.

Hoppen, N., Lapointe, L. and E. Moreau "Um guia para a avaliação de artigos de pesquisas em sistemas de informações". PPGA/UFRGS, Porto Alegre, Brasil, 1996.

Lapointe, L. "The Adoption of Clinical Systems by Doctors and Nurses: A study of Individual, Socio-Political and Configurational Variables", ICIS Consortium Proceedings, Amsterdam, December 1996.

Lapointe, L. "The Adoption of Clinical Information Systems by Physicians and Nurses: A Case Study Report", Journal of the American Medical Informatics Association, Proceedings of the Nineteenth Annual Symposium on Computer Applications in Medical Care, New Orleans 1995.

Lapointe, L., Barki, H., Rivard, S., Talbot, J. “Élaboration d'une mesure du risque d'un projet d'informatisation”, ACFAS.

Champagne, C., J.L. Denis, P.G. Forest, L. Lapointe “An Evaluation of the Implementation of Decentralized Hospital Management”, American Public Health Association, New York, 1990.

Research Reports

Vedel, I, Monette M, Lapointe L. Portrait des interventions mises en place au sein des Groupes de Médecine de Famille pour les patients avec des troubles cognitifs liés au vieillissement (TCV) (La maladie d'Alzheimer et les maladies apparentées). Rapport pour le Ministère de la santé et des services sociaux du Québec. January 2012.

Liette Lapointe and Isabelle Vedel. Étude de l'implantation du dossier patient informatisé au Centre hospitalier universitaire d'Angers. June 2011

Lapointe, L. and S. Rivard, “A Triple Take on Information Technology Implementation”, Chaire de gestion stratégique des TI, avril 2004, 37 p.

Lapointe, L. and S. Rivard, “A Multilevel Model of Resistance to Information Technology Implementation”, Chaire de gestion stratégique des TI, novembre 2003, 38 p.

Lapointe, L. and S. Rivard, “Resistance to Information Technology Implementation: A Study of the Precursors and Manifestations”, Chaire de gestion stratégique des TI, décembre 2002, 40 p.

Lapointe, L. “Les systèmes d'information : Perspectives épistémologiques”, Cahier du GReSI, 92-04, 15 p.

Lapointe, L., Champagne, J.L., Denis, J.L., Forest, P.G., Gosselin, R., Dussault, G. “Une expérience de décentralisation administrative : le cas de l'Hôpital Sainte-Justine”, Rapport de recherche du GRIS, Université de Montréal, Montréal, 92 p.

Dussault, G. et L. Lapointe Sociologie de la santé : manuel d'auto-apprentissage, Université de Montréal, Montréal, 153 p.

Lapointe, L., Nunes, F., Patenaude, J.V. Les DSC et la santé publique, Les publications du DSC de l'Hôpital Saint-Luc, Montréal, 40 p.

Invited Speaker in Presentations/Conferences

Lapointe, L. IT Addiction : Be smarter than your Smartphone, MUNASA, June 2012

Lapointe, L. et S. Rivard Gérer la résistance à l'implantation des TI, Montréal, ACFAS 2012

Beaudry, A., Lapointe L. A Typology of IT User Mindsets: A Research-in-Progress, GRÉSI, May 2012

Lapointe, L. Résistance aux TI: la comprendre et la gérer, Institut d'administration des entreprises, Université de Montpellier II, Février 2012.

Lapointe, L. Le traitement de l'information médicale dans tous ses états. METIC, Mardi 21 février 2012, Faculté de médecine, Université de Montpellier I.

Lapointe L, Vedel I. Knowledge transfer and the implementation strategy. Second International Meeting. Relating Frailty Profiles to Integrated Services. November, 2011, Montreal

Lapointe, L. L'utilisation et la diffusion des technologies de l'information dans la prise en charge des personnes âgées dépendantes, CHU Angers, Octobre 2010

Vedel I. Lapointe L. La diffusion des innovations en santé : le cas d'un service intégré. Université Versailles Saint Quentin, Paris, Avril 2010

Vedel I. Lapointe L. Implementation of models of care for persons with chronic diseases. Lady Davis Institute, Jewish General Hospital, McGill University, 2010

Vedel I. Lapointe L. L'adoption des technologies de l'information en Groupe de Médecin de Famille : étude des profils des utilisateurs. Conférence scientifique du Centre de Recherche sur le Vieillissement. Université de Sherbrook,., 2010

Lapointe, L. The Challenges of IT Implementation in Healthcare, AFI Distinguished Speakers Series, Telfer School of Management, Ottawa University, April 28, 2008.

Lapointe, L. A Triple Take on IT implementation in Healthcare, Family Medicine Research Seminar, Faculty of Medicine, McGill University, April 8th, 2008.

Lapointe, L., Managing IT Resistance and Qualitative Research in MIS, College of Business Administration, Seoul National University, December 1st, 2007.

Lapointe, L. Les Technologies de l'information: l'espoir et la réalité, Besoins en Santé des personnes âgées et réponses sanitaires: quelques pistes, ICOP, Lausanne, Switzerland, May 2007.

Lapointe, L. A Triple Take on IT Implementation, GRÉSI, HEC Montreal, Novembre 2006.

Lapointe, L., Résistance aux CIS, Centre hospitalier de l'Université de Montréal (CHUM), Février 2005.

Lapointe, L. Resistance to IT by Healthcare Professionals: How to Make the Most of it?, Clinical Informatics Rounds, MUHC, September 2004.

Lapointe, L. Resistance to Information Technology in Healthcare, Healthcare Challenge, McGill, 2003.

Lapointe, L. La Résistance aux systèmes d'information: un modèle des antécédents et des manifestations, GReSI, HEC, Mars 2002.

Lapointe, L. Implantation de systèmes informatisés en milieu hospitalier, Faculté de médecine sociale et préventive, Université Laval, 2000.

Lapointe, L. *La théorie du chaos dans les sciences de la gestion*, Les conférences de la Banque de Montréal, Université de Sherbrooke, Sherbrooke, May 26.

Lapointe, L. *The adoption of Information Systems in Hospitals*, HEC-Queen's University Symposium, École des HEC, Montréal, May 1996.

Lapointe, L. *Perspectives épistémologiques en systèmes d'information*, Secondes rencontres des équipes de recherche francophone en systèmes d'information, École des HEC, Montréal, June 1992.

Research Grants

CIHR (2011-2012)

Les transitions entre l'hôpital et les services de proximité des patients atteints de maladies chroniques : quelles sont les interventions efficaces et leurs conditions de succès?

Vedel, I., Pluye, P., L. Lapointe et al.

\$99,038

FQRSC (2011-2015)

Gérer quatre défis d'implantation pour maximiser la valeur des technologies de l'information : une approche par les ressources excédentaires

Pinsonneault, Lapointe, Bassellier, Barki, Beaudry, Oh

\$482 240

SSHRC (2010-2013)

Managing User Resistance to IT Implementation

Lapointe, Rivard

\$115,146

CIHR (2010-2011)

Meetings, planning and Dissemination Grant: Partnership for Health System Improvement. (15 000\$). Gestion optimale des maladies chroniques chez les personnes âgées: hôpital et services de proximité.

Béland, Monette, Lapointe, Vedel

\$15,000

SSHRC (2009-2012)

Moving Beyond Acceptance and Resistance

Beaudry, Lapointe, Pinsonneault, Rivard

\$87,100

GRGT (2008-2010)

Da Vinci Project

Lussier, MT., Turcotte, A. Lapointe, L.

\$149,296

CIHR (2007-2012)

CIHR Team on Frailty and Aging

Beland, F., Tourigny, A. et al.

\$3,729,170

SSHRC (2006-2010)

New Perspectives on Resistance to Information Technology

Lapointe, L and S. Rivard

\$117,203

FQRSC (2005-2009)

Maximiser la valeur d'affaire des technologies de l'information: un programme de recherche intégré, Subvention de soutien aux équipes de recherche

Alain Pinsonneault, G. Bassellier, L. Lapointe, W. Oh, M. Mortensen, H. Barki, A. Beaudry

\$465,800

CIHR (2004-2007)

Implementing a clinical information system in multi-hospital university centres

Pozzebon, M., C. Rodrigues and N. Philips

Collaborator: L. Lapointe

\$125,376

CIHR (2003-2005)

The Challenge of Understanding and Meeting the Needs of Frail Older Persons in the Canadian Healthcare System

De Stampa, M., L. Lapointe and H. Bergman

\$70,000

SSHRC (2002-2005)

La Résistance à l'implantation des technologies de l'information

Lapointe, L and S. Rivard

\$88,500

FASS – Santé Canada (2000-2001)

Gestion du processus d'introduction d'une nouvelle technologie – Projet DRIOQ

Lapointe, L and L. Lamothe

20 000\$

McGill Faculty of Management Research Grant (1999-2000)

Implementation of IT in Business

Lapointe, L.

10 000\$

Cornell University (1998-2000)

The Technology Value Chain and the Hospitality Industry
Lapointe, L.
20 000\$US

Distinctions and Awards

- 2013, Best Paper Nomination, HICSS
- 2012, IAIA Best Paper of 2011
- 2010, Best Paper Award, ASAC
- 2010, Best Paper Nomination, HICSS
- 2008, Honorable Mention Award, ASAC
- 2006, Honorable Mention Award, ASAC
- 2005, MISQ Best Paper Award, MIS Quarterly
- 1998, Technology Value Chain Research Award, Cornell University
- 1993-1994, Ph.D. Fellowship Research Award, Alma-Lepage
- 1991-1994, Ph.D. Fellowship Research Award, FCAR
- 1991-1992, Ph.D. Fellowship Research Award, Henry Laureys