



*The Health Care in Canada Survey*

A National Survey of Health Care Providers, Managers  
and the Public

2016 Results: Chronic Disease – Prescription  
Medications

# Disclaimer

*The information herein being shared is for educational purposes and is not intended for publication without the prior consent of the Health Care in Canada Knowledge Translation Committee.*

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# Background

## **Membership**

- Initially formed 1997
- National, multi-institutional stakeholder representation

## **Rationale**

- Measure real-world, relevant trends - experience / opinion / values
- Sample simultaneously - public / clinicians / administrators
- Inform / influence / improve: practices and policies

## **Legacy**

- Uniquely connected, committed network
- Unique tracking capability (12 surveys 1997 - present)
- Increasing relevance / credible / evidence-based influence

# 2016 Members

- Canadian Cancer Society (CCS)
- Canadian Foundation for Healthcare Improvement (CFHI)
- Canadian Home Care Association (CHCA)
- Canadian Hospice Palliative Care Association (CHPCA)
- Canadian Medical Association (CMA)
- Canadian Nurses Association (CNA)
- Canadian Pharmacists Association (CPhA)
- Constance Lethbridge Rehabilitation Centre (McGill University)
- Health Charities Coalition of Canada (HCCC)
- HealthCareCAN
- Institute of Health Economics (IHE)
- Merck Canada
- Studer Group Canada
- POLLARA
- **CareNet** / Strive Health

# HCIC Methods

Results derived from online survey questionnaires (POLLARA)

- conducted May to June 2016
- with nationally representative samples of:
  - Canadian adult public, MDs, nurses, pharmacists, administrators, allied health professionals.
  - For the purpose of this survey, allied health professionals included nutritionists/dietitians, occupational therapists, physical therapists, psychologists and social workers.

Groups	Sample Size	<i>Estimated</i> Margin of Error
Public	1500	± 2.5%
Doctors	102	± 9.7%
Nurses	102	± 9.7%
Pharmacists	100	± 9.8%
Administrators	100	± 9.8%
Allied Health Professionals	100	n/a

# Chronic Disease

## Prescription Medications

## While medications to help chronic illness is down, patients continue to be non-compliant, despite high levels of information about the drugs

- Use of prescription medications is down among those suffering from chronic diseases across the country. Despite a lower rate of usage, non-adherence levels remain constant, with half of those who take prescription drugs not always taking them properly. Usually, this means taking less than what is prescribed, due to Canadians feeling they are not necessary or simply forgetting to take them. This happens despite the fact that most people feel well informed regarding the need and purpose of their medications. That said, they also feel somewhat less informed about side effects.
- Health care providers who deal with prescription drugs (doctors, pharmacists and nurses) also feel they are informing their patients about their medications, particularly why they are on it and what it should do for them. Doctors are somewhat less likely to inform patients how to take the drugs or potential side effects of them.



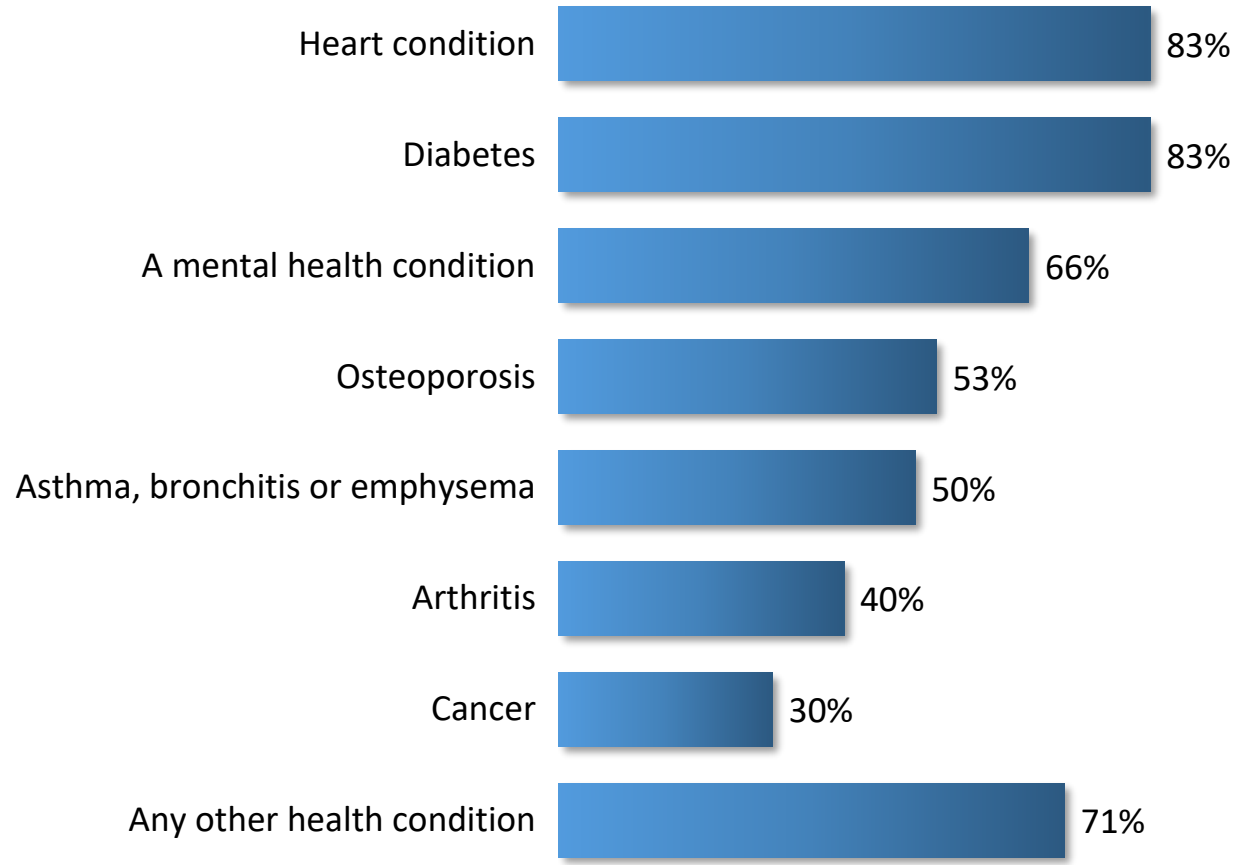
**40%**

Take Rx regularly

Mean # of Rx's  
**3.4**

Which Conditions?

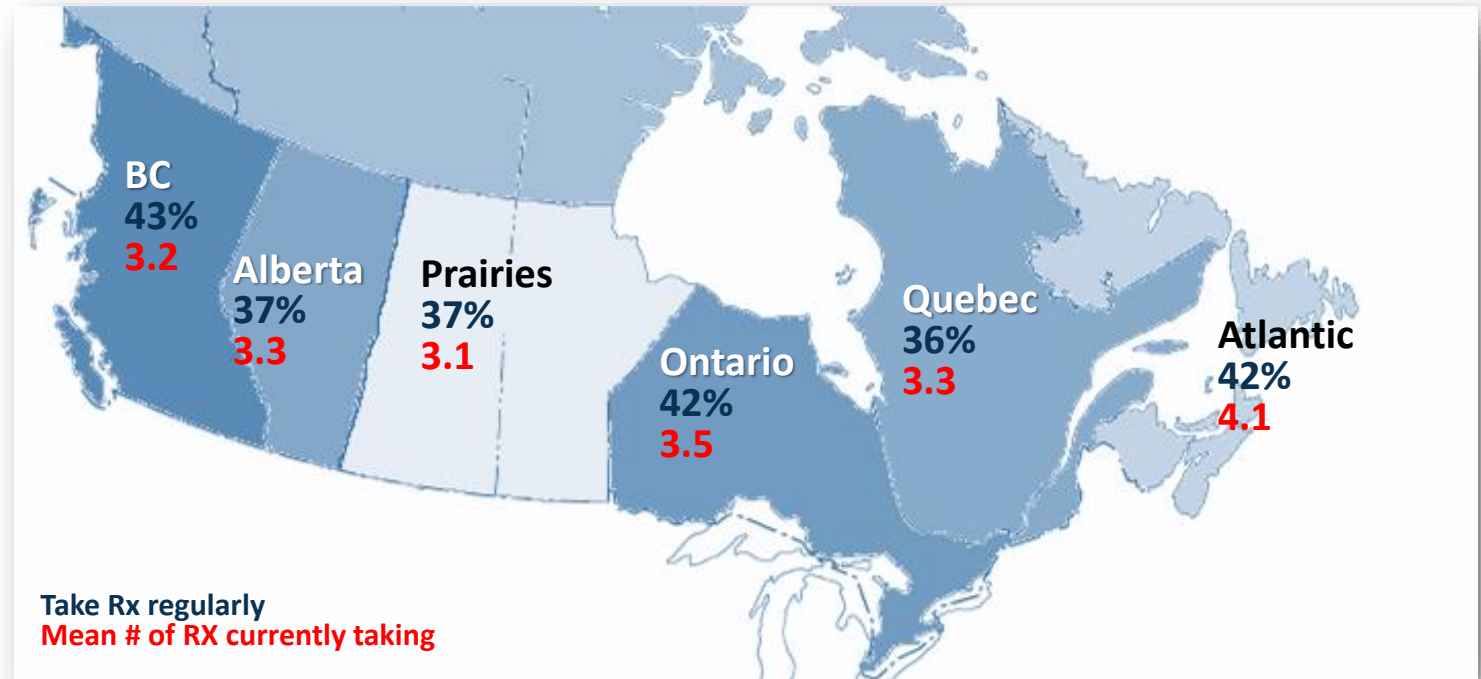
Non-adherent  
**52%**







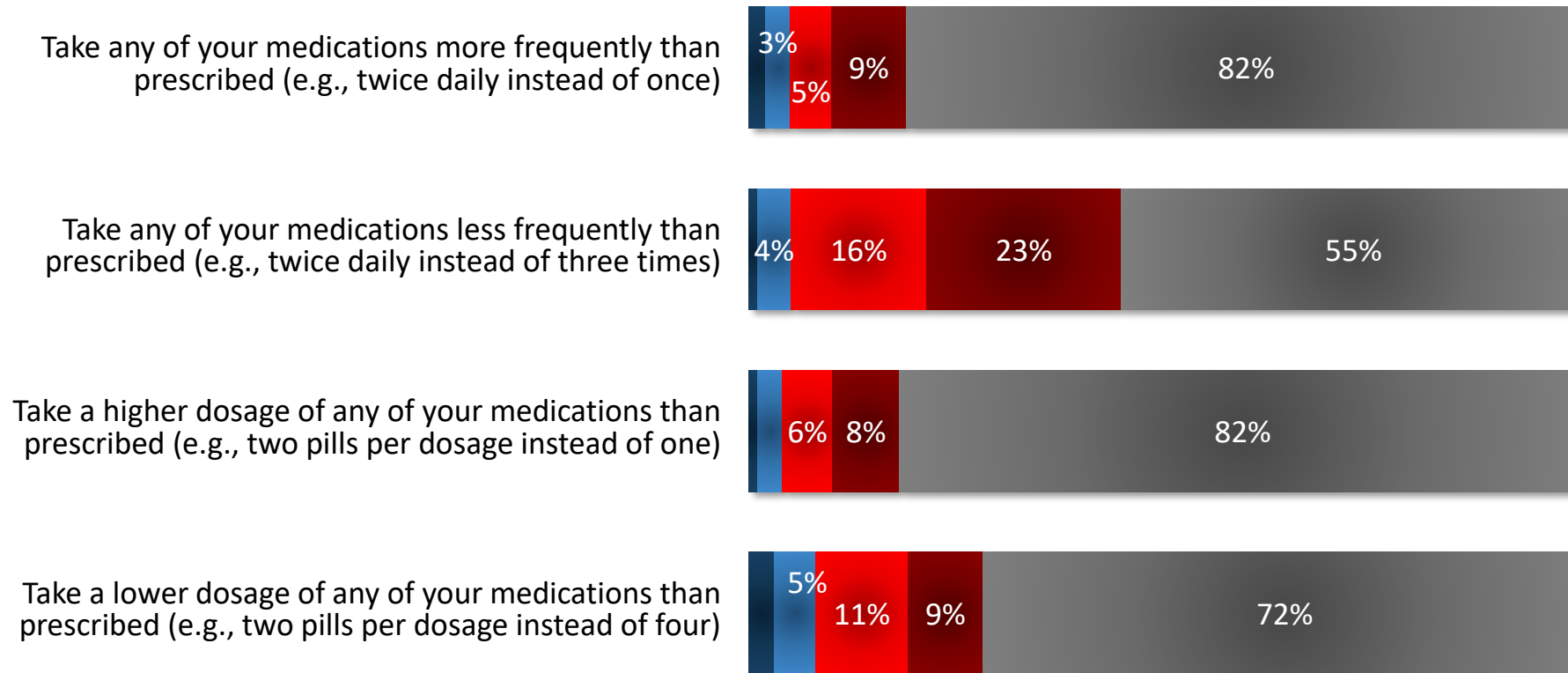
**Overall**  
Mean # of Rx's  
currently taking  
**3.4**





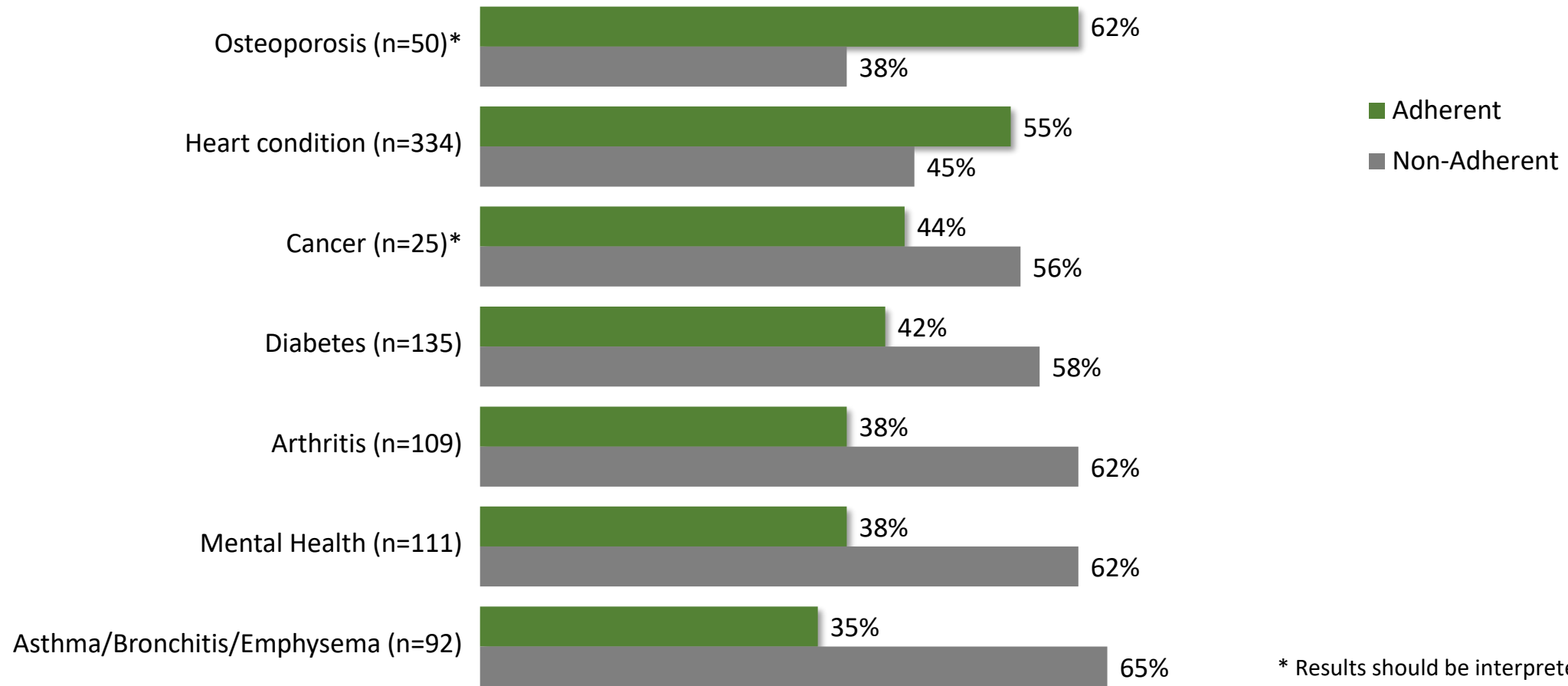
## Patterns of Non-Adherence

Always Often Sometimes Rarely Never



(\* 52 Percent Overall)

# Managing Chronic Care Medication Adherence by Condition – Public Perceptions

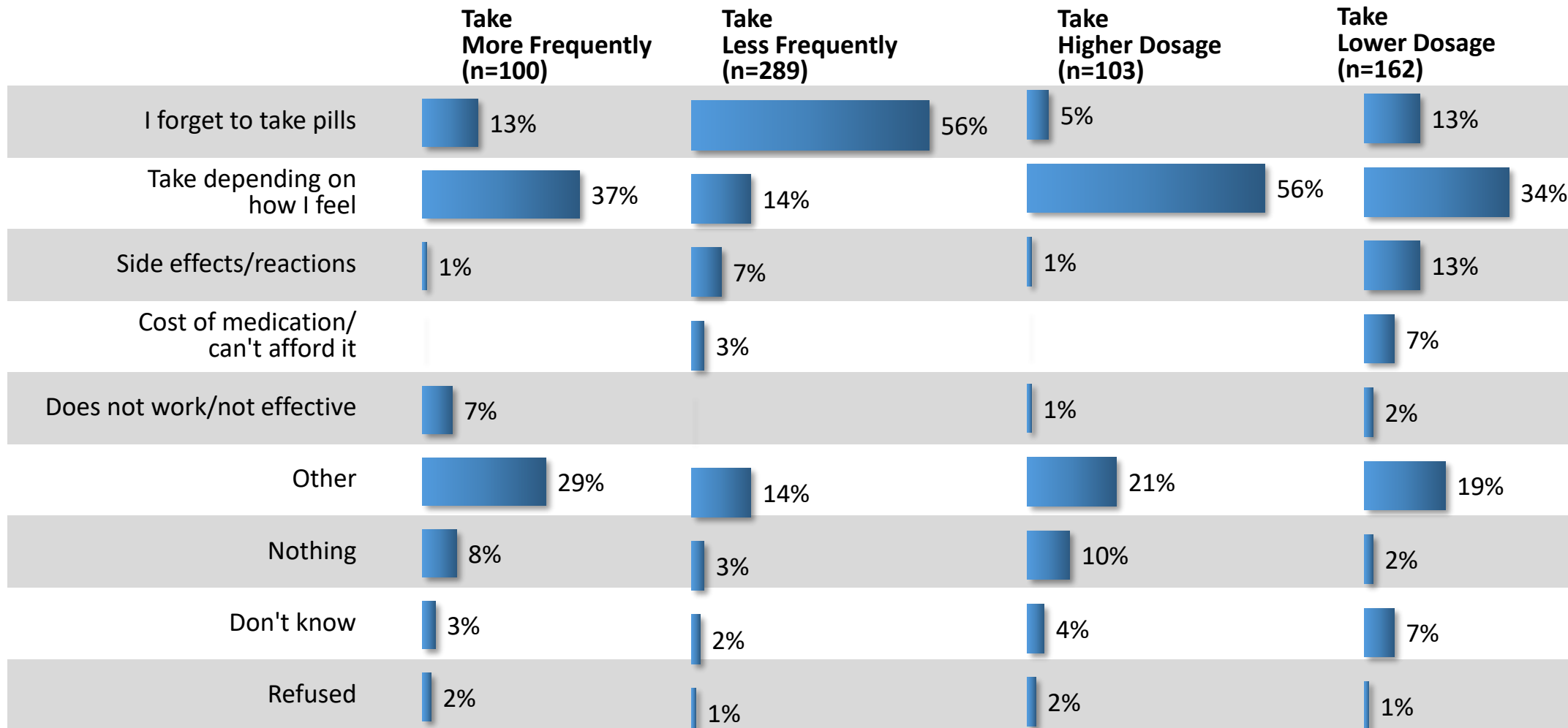


\* Results should be interpreted with caution due to small base size.

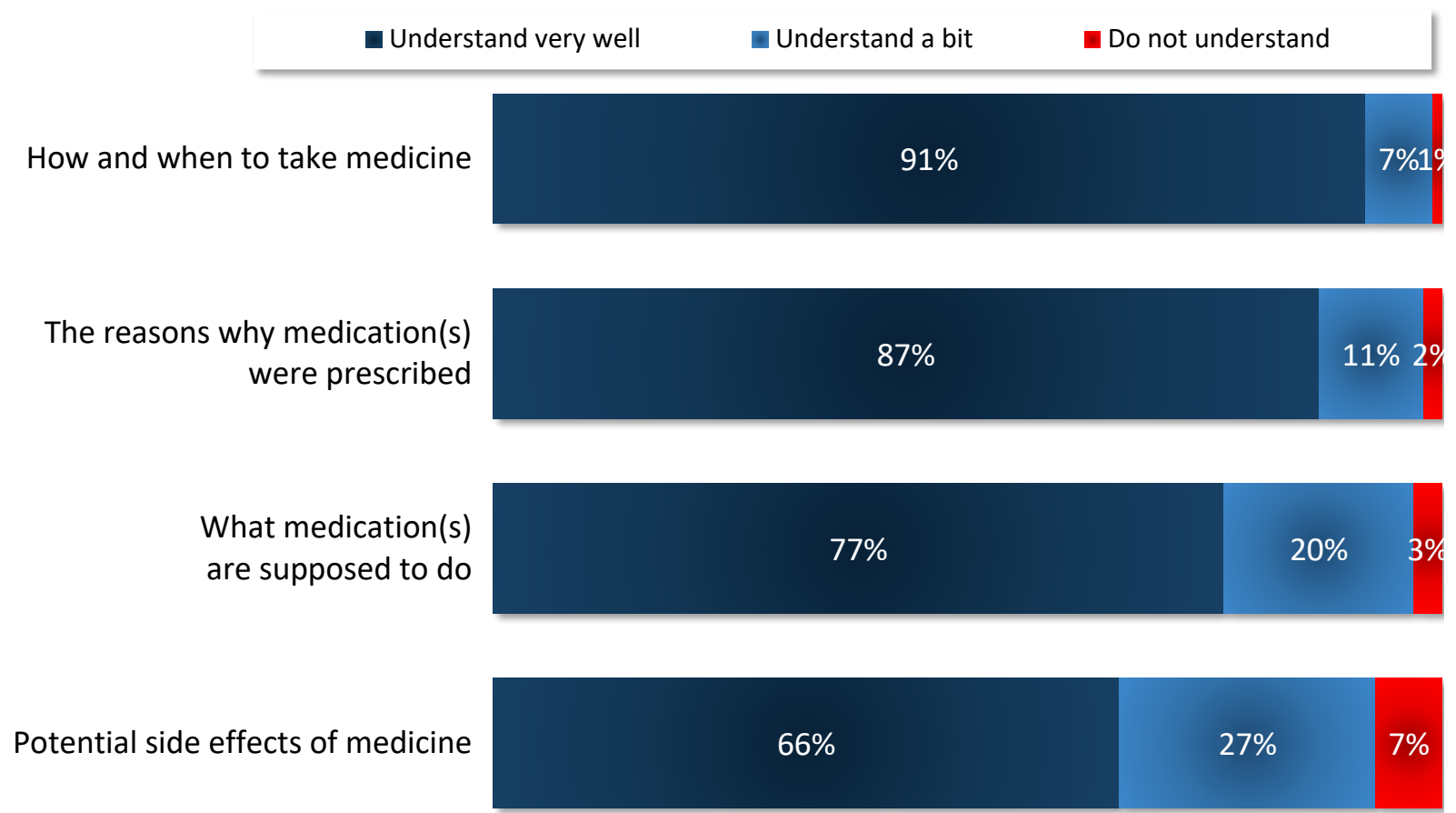
# Managing Chronic Care Medication Adherence – Public Perceptions



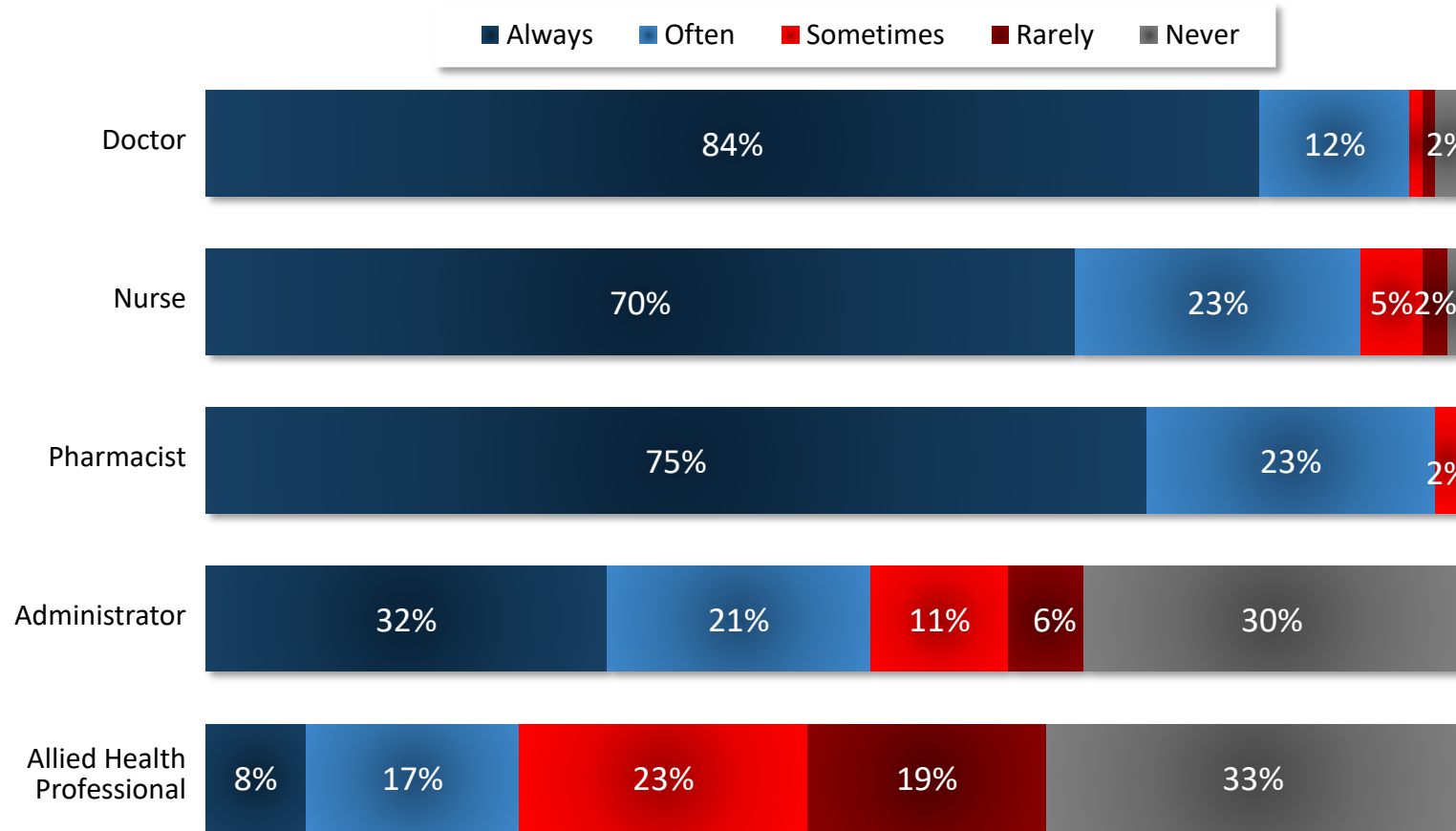
## Reasons for Non-Adherence



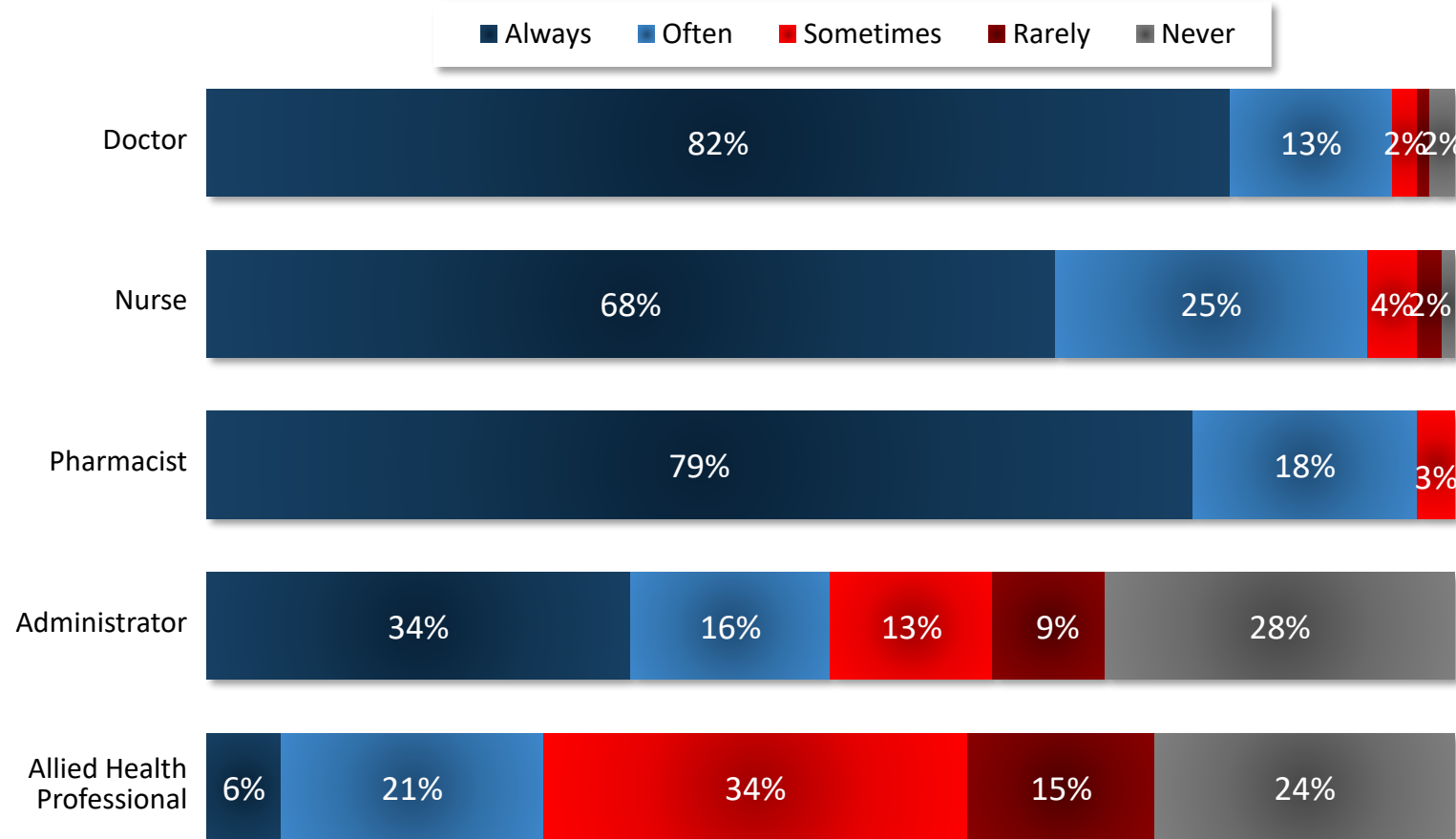
# Managing Chronic Care Medication Adherence - Public Perceptions



## Clinicians Provide Reason For Prescription



## Clinicians Provide Information About How Medications Work

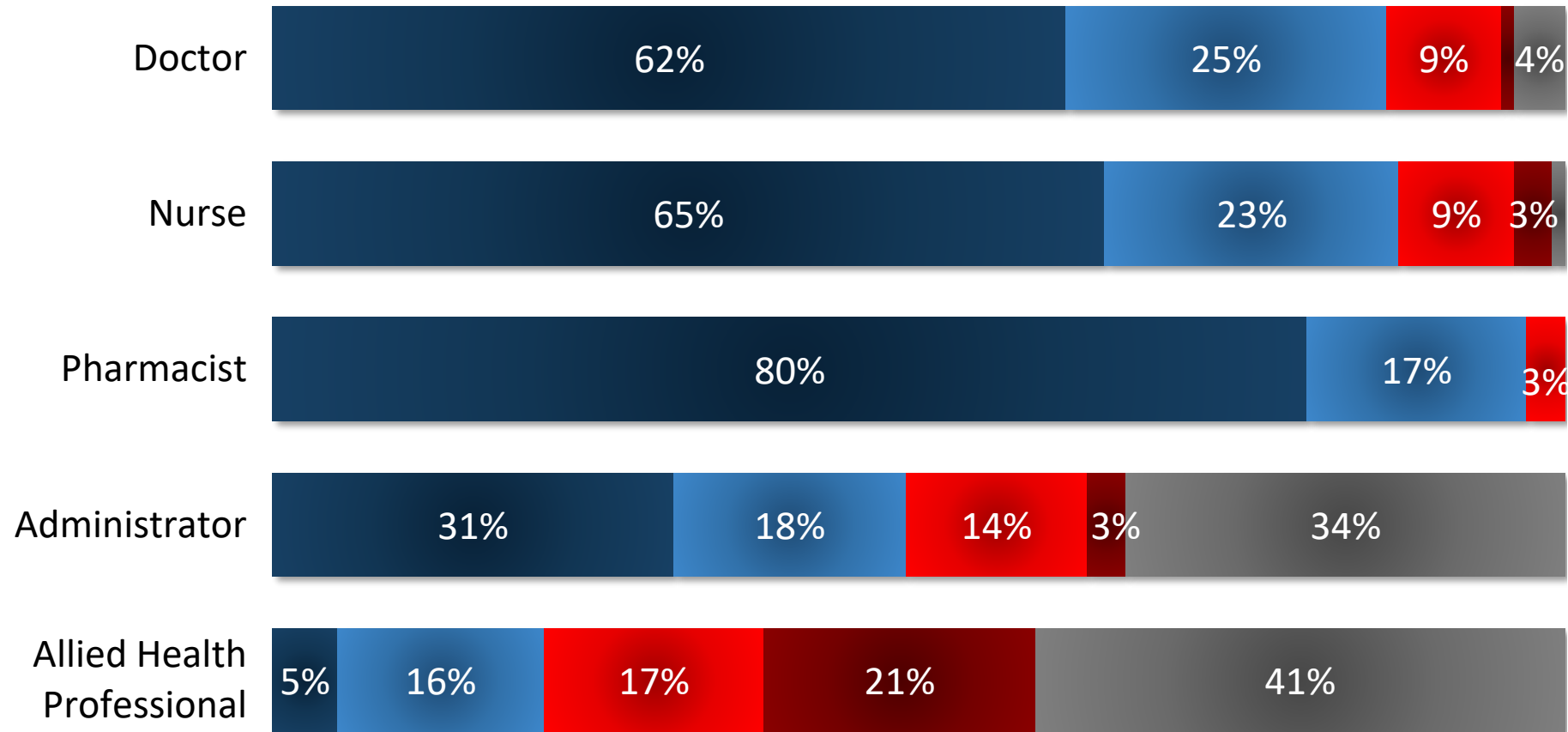


# Managing Chronic Care Medication Adherence - Professional Perceptions



## Clinicians Provide Instruction for Use

Always Often Sometimes Rarely Never





## Clinicians Provide Information About Side Effects

