## NETWORK SERVICE INTERRUPTION
## Network Upgrade in
## McIntyre Medical Building
## May 22 - July 20, 2018 inclusive

**The Network Upgrade will begin soon in your building. Please see details below:**

| ACTIVITIES | Two main activities will occur during the Network Upgrade:<br><br>1. **Wired Network migration:** Upgrade of the wired telecom (wiring closet) equipment, including cabling, access switches, and power supply devices<br>2. **Wireless Network upgrade:** Installation of new wireless access points, replacement and relocation of old access points |
|---|---|
| SCHEDULE | **WNM-Wired Network Migration – Schedule (during Building off hours)**<br>• There will be **NO wired or wireless network connectivity** in the building during the dates and times indicated below<br>• Note that not all floors in the building will be affected at the same time. |

| Date | Floors | Service Interruption – NO Wired or Wireless connectivity |
|---|---|---|
| May 22 | 2 | 04h00 – 08h00 |
| May 23 | 3 | 04h00 – 08h00 |
| May 28-29 | 4 | 22h00 – 06h00 |
| May 29-30 | 5,6 | 20h00 – 08h00 |
| May 30 | 7 | 04h00 – 08h00 |
| June 5 | 8, 9 | 06h00 – 08h00 |
| June 11-12 | 10 | 22h00 – 06h00 |
| June 12-13 | 11 | 22h00 – 06h00 |
| June 13 | 12 | 04h00 – 08h00 |
| July 16–17 | 13 | 20h00 – 08h00 |
| July 18-19 | 14 | 22h00 – 06h00 |

| SCHEDULE CONT. | **Wireless Network Upgrade - Schedule**<br>• There may be **sporadic** wireless interruptions in the specific areas of the building while IT technicians replace the wireless access points. |
|---|---|

| Dates | Floor | Wireless Connectivity: |
|---|---|---|
| May 22 – July 20 inclusive | All floors | Sporadic wireless interruptions may occur |

**Onsite presence June 20 – Minimal Wired network service interruption**

IT technicians will be in the building **on June 20** during business hours to connect each computer in the building. Minimal disruption (about 5 minutes per computer) is expected during this time.

| Date | Floor | Time | Downtime |
|---|---|---|---|
| June 20 | 1 | 09h00 – 17h00 | Up to 5 minutes per workstation |

| REMINDER | Before the date and time when **Wired Migration** on your floor, **please log off but do not shut down (power off) your computers or devices.** All non-used workstation should be turned on if possible. This will allow us to validate that they are reconnected properly to the network after the migration. |
|---|---|
| WHO IS AFFECTED | The entire University will receive the Network Upgrade over the next three years. This change will occur building by building; therefore, occupants will be affected at different times during this period. |
| ADDITIONAL INFO | Please refer to the project website at www.mcgill.ca/network-upgrade.<br><br>You can also consult the following articles on the IT Knowledge Base:<br>• Wired Network Connectivity<br>• Wireless Network Connectivity<br><br>For assistance, please contact your LAN Administrator or Building Director. |

For more information, please email to: network.project@mcgill.ca