

Resources

Books:

[*The Importance of Being Civil: The Struggle for Political Decency*](#) by John A. Hall

[*Difficult Conversations: How to Discuss What Matters Most*](#) by Douglas Stone, Bruce Patton, Sheila Heen and Roger Fisher

[*The College Administrator's Survival Guide*](#) by C.K. Gunsalus

Journal:

[The Department Chair](#) – available online through McGill Libraries