

School of Physical and Occupational Therapy





B.Sc. (REHABILITATION SCIENCE); MAJOR IN OCCUPATIONAL THERAPY:

RULES AND REGULATIONS 2020-2021

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A. Introduction

The goal of the <u>undergraduate program</u> in the School of Physical and Occupational Therapy is to provide students with the opportunities and resources to develop and demonstrate the skills, knowledge, attitudes and behaviours required to progress to the entry level <u>Professional Master's</u> Program in Occupational Therapy.

Information outlined in this section supplements the McGill University <u>Health Sciences Calendar</u>, Section 6.7 Student Evaluation and Promotion.

B. Evaluation and Promotion

Students progress through the program by successful completion of successive promotion periods. Students are required to complete the program on a full-time basis except when they have been provided with written permission from the Occupational Therapy Promotion and Review Committee (OTPRC) to register part-time. Students will not be permitted to proceed to the next promotion period unless they have met all criteria of the current promotion period.

Students with incomplete coursework (like failed or deferred courses) may not commence the professional courses (designated OCC1, POTH) in the subsequent promotion periods until the incomplete courses have been successfully completed. This means that the courses must be passed. If students chose to voluntarily withdraw from the program, they will not be permitted to remain registered in professional courses (OCC1 or POTH).

Within the School of Physical and Occupational Therapy, student evaluation, promotion and determination of suitability for the practice of the profession is within the jurisdiction of the OTPRC. The OTPRC reviews the performance of students in the OT Program.

The OTPRC exercises final authority to determine a student's competence and suitability for the practice of occupational therapy. It will consider all aspects of student progress, including academic performance and professional conduct, and make final decisions on all matters relating to promotion and graduation.

The following guidelines for Evaluation and Promotion are under constant review by the School. The School may make changes to the policies and regulations at any time. In general, such changes will not come into effect during an academic year or promotion period; however, all changes and their effective dates will be communicated to the students of the program with a reasonable amount of prior notice.

1. Marks.

An overall final mark of C+ (60%) is required to pass the courses with a designation of OCC1 or POTH. Similarly, the passing grade on any supplemental evaluation or examination is C+ (60%) for these courses. The passing grade for other courses is C (55%).

Equivalent elective/complementary courses or anatomy and physiology equivalent courses taken at other educational institutions (such as TELUQ courses) must be passed with a letter grade of C (55%) or better according to the credit system of the host university. The letter grades take precedence over numerical marks.

Students should be aware that there are specific criteria for promotion for courses with theoretical and practical components or individual and group work.

1.1 Theoretical and practical evaluation.

In any course that includes both theoretical and practical evaluation components, students must achieve a passing grade of C+ (60%) in each component, as well as in the overall course, in order to receive a passing grade for the course. If the overall course mark is a failure, the student may be permitted to write a supplemental exam in this course or re-take the course.

If the overall course mark is a pass, but one component is a failure, the course mark is withheld from the record. The student must undertake remedial work in that failed component and successfully pass the evaluation of that additional work. If the additional work is successfully passed, the <u>original</u> final course mark is then recorded.

In the case of a failure in a deferred exam or evaluation, remedial work will not be permitted, and the student will receive a final grade of D.

Students who repeat a course and fail this course will not be allowed the option of remedial work and therefore will receive a final grade of D.

Students will have only one opportunity to attain a passing grade through remedial work. Failure in remedial work will result in a final grade of D (failure) for the whole course. No further supplemental exams will be permitted.

Students who fail a component in more than one professional course (POTH, OCC1) may not be allowed to carry out remedial work or a supplemental examination, and if warranted, may be asked to withdraw from the program.

1.2 Individual and group evaluation.

In any course which comprises both individual and group evaluation components, each student must achieve a passing grade of C+ (60%) in <u>each component</u>, as well as in the overall course, in order to receive a passing grade for the course. If the overall course mark is a failure, the student may be permitted to write a supplemental exam in this course or retake the course.

If the overall course mark is a pass but one component is a failure, the course mark is withheld from the record. The student must undertake remedial work in that failed component and successfully pass an evaluation of that additional work. If the additional work is successfully passed, the <u>original</u> final course mark is then recorded.

In the case of a failure in a deferred exam or evaluation, remedial work will not be permitted, and the student will receive a final grade of D.

Students who repeat a course and fail this course will not be allowed the option of remedial work and therefore will receive a final grade of D.

Students will have only one opportunity to attain a passing grade through remedial work. Failure in remedial work will result in a final grade of D (failure) for the whole course. No further supplemental exams will be permitted.

Students who fail a component in more than one professional course (POTH, OCC1) may not be allowed to carry out remedial work or a supplemental exam, and if warranted, may be asked to withdraw from the program.

2. Attendance.

Students are encouraged to attend all teaching activities described in the course outline. Attendance is required at all laboratory and small group sessions, workshops, seminars, site visits and professional activities as part of the Occupational and Physical Therapy Programs. These classes involve learning about the modalities and procedures used to assess and treat patients, as well as developing clinical reasoning skills. Students are expected to participate in these classes, practice the techniques and use of equipment on each other. This may include: the use of electrical devices and other items of equipment; performing standardized assessments; practicing massage; performing external palpation and manipulation of the body; participating in structured group activities, which may involve interviewing and role playing. Attendance will be taken at all of these learning sessions.

*Please note that during the 2020-21 academic year, this attendance policy remains in place for all mandatory lab activities.

Students will not be permitted to write an examination in any course unless they have fulfilled the requirements of the course (including those of attendance) to the satisfaction of the instructor and the Program Director or delegate.

It is the responsibility of the students to make sure, at the time of registration, that there is no conflict in the timetable of the courses being taken.

Note: Permission of the instructor is required before any lecture can be recorded.

If there are personal reasons or problems associated with participation in a particular type of required course activity (including but not limited to: laboratory session, practical classes, interprofessional activities, site visits, SIM center activities and clinical seminars) students must consult the course instructor immediately. If possible, an alternative solution will be found.

Students who miss more than 15% of laboratory or small group sessions, or who miss any required professional workshop or seminar will receive 0/10 for participation in the course, except in a situation where they have obtained prior approval or in the case of emergency. If a course does not have a participation mark and more than 15% of required sessions are missed, then the final course mark will be reduced by 10%.

A short absence (3 days or less) does not require documentation or approval but will be counted towards the 15% excused absences. An absence of **more than 3 days** (for example, compassionate or medical reasons) must be supported by written documentation, such as a medical certificate (in the case of a medical reason) and submitted to the Program Director or delegate. The Program Director or delegate, at his or her entire discretion, may request additional information before approving the absence.

2.1 Attendance and participation in the McGill OT Mentoring Program

The McGill OT mentoring program is designed to facilitate the students' connection to the profession. The objectives of this evidence-informed program are to: 1) foster the development of the students' professional identity; 2) develop the students' skills for reflection; and 3) develop the students' sense of OT practice through clinical examples or lived experiences. Students are partnered with OT mentors, whereby each OT Mentor meets with their student groups for two, 3-hour sessions in an academic year. Various topics will be used as a platform for discussion and reflection such as, skills and attributes

needed for practice, transition from student to student therapist and preparedness for the workforce. Each student group will be followed by their OT Mentor for the entirety of their program.

Students are required to participate in all mentoring sessions. If a student cannot attend a mentoring session (due to illness or extenuating personal circumstances), they should contact the OT Mentor or the faculty member in charge of the mentoring program. Should the student miss two sessions without contacting the OT Mentor prior to the mentoring session(s) or does not provide acceptable reasons for their absences, formal documentation of their absences will be sent to the OT Promotions and Review Committee.

3. Student standing.

All students' overall standing in the Occupational Therapy Program will be reviewed and classified as satisfactory, probationary or unsatisfactory.

3.1 Satisfactory standing.

- McGill cumulative grade point average (cGPA) of 3.0 or greater.
- Term GPA (tGPA) of 2.5 or greater.
- Failure and/or incomplete in ≤ 1 course in an academic year, followed by successful completion.
- Remedial work and/or a supplemental examination in one (1) course in an academic year.
- Professional behaviour that meets program standards.

3.2 Probationary standing.

- Failure and/or incomplete in two (2) or more courses in an academic year, followed by successful completion.
- cGPA between 2.3 and 3.0.
- Term GPA (tGPA) of \leq 2.49.
- Failure in a course followed by failure of the supplemental examination.

- Supplemental examination not taken.
- Failure in a deferred examination.
- Remedial work and/or a supplemental examination in two or more courses in an academic year.
- Unprofessional behaviour: Occupational Therapy is a health profession and therefore
 our program has rigorous standards of behaviour. Professional behaviour is expected of
 students throughout their education, whether in a class or clinical setting (refer to the
 Code of Professional Conduct for Occupational and Physical Therapy students). Lack of
 professional behaviour will result in the student being placed on probationary standing.
- Students are expected to <u>read and sign</u> the <u>Code of Conduct</u> students during the orientation for U1, U2 and U3 students.

<u>Academic</u> and <u>non-academic offences</u> are defined in the <u>Code of Student Conduct and</u> <u>Disciplinary Procedures</u>, in the virtual <u>University Policies and Regulations</u>. Academic or non-academic offences are also considered unprofessional behaviour.

A student who is placed on <u>probationary standing</u> is automatically monitored by the Occupational Therapy Promotion and Review committee and may be required:

- o To pursue specific remedial activity to address areas of weakness;
- To meet specific performance criteria for subsequent promotion periods;
- To meet on a regular basis with the Program Director and/or delegate;
- To take a maximum of 12 credits per term;
- To repeat a <u>promotion period</u> or courses within that period.

3.3 Unsatisfactory standing.

- cGPA < 2.3.
- Failure of more than eight (8) credits of course work in an academic year.
- Failure of a repeated professional course or required science course.

- Repeated unprofessional behaviour or <u>incompetence</u>.
- If a student has two or more failures (consisting of course and/or component failures), the student can be considered as having Unsatisfactory Standing, requiring withdrawal from the program.

Students in unsatisfactory standing are required to withdraw from the Program.

3.4 Promotion periods.

Promotion periods are used to track student progress. Due to the sequential nature of the curriculum, students will not be permitted to advance to subsequent promotion periods until all criteria of the previous promotion period are met. Please see <u>Section 5</u> for promotion period dates and conditions.

In order to be permitted to take a supplemental examination in any program course, a student must have a cGPA of at least 2.3 in that promotion period. Students may not be permitted to take supplemental or remedial exams if they have failed more than eight (8) credits in an academic year.

Failure in any remedial work or supplemental examination will require the student to repeat the course, if allowed by the OTPRC. Students who are repeating a course, or have a deferred or incomplete course, will be required to repeat the promotion period, if allowed by the OTPRC. A student may not repeat more than one promotion period during the program.

During a repeated promotion period, students are permitted to take optional or complementary courses; however, other courses within the program may only be taken with the permission of the OTPRC. Failure in any course during a repeat promotion period will require the student to withdraw from the program.

3.5 Intra faculty transfers.

Intra faculty transfers (between Occupational Therapy and Physical Therapy) are not available to students in the undergraduate program. Students who wish to change programs can apply to the Qualifying Year of their desired program of study, during their final year of undergraduate studies.

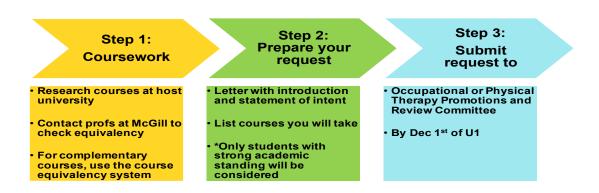
3.6 Exchanges.

* Please note that due to the impact of COVID 19, exchanges will likely not be available for the 2020-21 academic year.

Students may present a request to the OTPRC for an exchange or term of study at another university. A request for an exchange or term of study at another university will only be considered for the winter term of the second year (U2) of undergraduate studies. A written request must be made to the OTPRC by December 1st of U1. Only students with very strong academic standing, and no course or component failure will be considered for an exchange. The request must contain the following:

- An introduction and statement of intent.
- Clearly identify and outline the courses that will be taken at the host university, in order to fulfill degree and program requirements.
 - Compulsory occupational therapy courses: the student is expected to research the courses offered at the host university and obtain relevant documents (e.g. course description and schedule). The student must then contact the professor teaching the corresponding McGill course, in order to ensure that the host university course can be considered equivalent to the McGill course.
 - Complementary courses: students are expected to use the Course Equivalency System. All courses taken abroad must be approved using the Course Equivalency System.
 - Search the course equivalency database to determine if the course you want to take has already been approved. You may want to use the "External" course number and then "Country" or "Institution" to determine if the course has already been approved. Make sure you also tick off "Include Expired Decisions". The course may have already been approved, but might be expired, which means you will have to request a "Reassessment".
 - o If the course is not on the course database, then you must login (using your McGill email address and password) and "Submit a Request". For further information on using the system, please go to Frequently asked questions.
- Make sure that the course syllabus has: the name of the University, and the year/term that the course syllabus was written.

 For both compulsory and complementary courses: once you have made an exchange application, you will then have access to the required "Minerva Transfer Credit Assessment Form". Only courses that appear on the Course Equivalency System can be added to the Transfer Credit Assessment Form. For further information, please refer to the Help Field on Minerva.



As per McGill's Transfer Credit Policy: Transfer credits are earned if the grade earned in the host university course(s) is equal to or higher than the grade / CGPA required to graduate from the host university.

You are expected to comply with all McGill Exchange Regulations and Conditions of Participation. Please refer to their website for specific details Home Page | International Education - McGill University

4. Credit Transfers

<u>Transfer credit</u> is credit toward your McGill program granted for courses taken at another institution. Transfer credit can be granted for a specific McGill course (if the coursework is deemed to be equivalent). For courses taken outside of McGill first consult the <u>Course Equivalency System and Database</u>.

 Search the course equivalency database to determine if the course has already been approved. You may want to use the "External" course number and then "Institution" to determine if the course has already been approved. Make sure you also tick off "Include Expired Decisions". The course may have already been approved, but might be expired, which means you will have to request a "Reassessment".

- If the course is not on the course database, then you must login (using your McGill email address and password) and "Submit a Request". For further information on using the system, please go to Frequently asked questions.
- Make sure that the course syllabus has: the name of the University, and the year/term that the course syllabus was written.

Transfer credits will be reviewed post admissions, and students are required to submit the OT Course Transfer Request Form or the PT Course Transfer Request Form. A maximum of 30 transfer credits are permitted. Since the curriculum is sequential, the order of the courses is set and only offered in that year of the program (i.e. you must complete all courses in U1 to proceed to U2, etc.). Students are not permitted to mix courses from different years within the same year. The time required to complete the BSc (Rehabilitation Science) degree is 3 years for all students.

For further information and to see if you qualify for transfer credit, please refer to: Transfer **Credit & Advanced Standing**

5. **Promotion Periods – Dates and Conditions**

In order to be promoted to the next promotion period, a student must successfully complete all professional courses in each promotion period, as well as all requirements for inter-professional education courses.

The Occupational Therapy Program promotion periods are as follows:

Promotion Period 1	U1 Fall/Winter	September - August
Promotion Period 2	U2 Fall/Winter	September - August
Promotion Period 3	U3 Fall/Winter	September - April

The following courses have specific criteria for evaluation. Please refer to Sections 1.1 and 1.2 for details of these evaluation conditions.

5.1 U1 Fall/Winter September - August.

OCC1 245	Introduction to Professional Practice 1
POTH 250	Introduction to Professional Practice 2
POTH 225	Introduction to Biomechanics in Rehabilitation Science
POTH 204	Introduction to Statistics for OT/PT

A student must successfully complete all professional courses in Promotion Period 1 in order to be promoted to Promotion Period 2.

5.2 *U2 Fall/Winter September – August.*

POTH 455	Neurophysiology
POTH 434	Musculoskeletal Biomechanics
POTH 401	Research Methods
OCC1 450	Enabling Leisure Occupations
OCC1 443	Constructing Mental Health

A student must successfully complete all professional courses in Promotion Period 2 in order to be promoted to Promotion Period 3.

5.3 U3 Fall/Winter September - April.

OCC1 545	Therapeutic Strategies in Occupational Therapy 1
OCC1 550	Enabling Human Occupation
OCC1 551	Psychosocial Practice in Occupational Therapy
OCC1 547	Occupational Solutions I
OCC1 548	Holistic Approaches in Occupational Therapy
OCC1 549	Therapeutic Strategies in Occupational Therapy 2
POTH 563	Foundations of Professional Practice

A student must successfully complete all courses in Promotion Period 3 in order to graduate.

A cGPA of 3.0 or greater is required to be admitted to the Master's Applied in Occupational Therapy program. In determining eligibility for the Master's program, the School may calculate the cGPA based only on program credits required for BSc completion if a student has taken extra credits. Even when the cGPA requirement is attained, the OTPRC may recommend that a student not be admitted to the Master's program if, during the Bachelor's program, (i) he/she has had 3 or more documented performance deficiencies (flags), with or without probationary status; or (ii) the student has not progressed sufficiently towards achievement of the required skills and attributes for entry to practice (see Essential Skills and Attributes).

Note that the M.Sc.A (OT) degree is required for licensure as an Occupational Therapist and entry to practice.

6. **Accommodations**

Students must register with the OSD (Office of Students with Disabilities) at the beginning of the term if they expect to receive accommodation. Please refer to the OSD process and flowchart for students for further details.

C. **Examinations**

Information outlined in this section supplements the 2020-2021 McGill University Health Sciences Calendar, Section 1.6, and the University Student Assessment Policy. For more information please refer to: University Student Assessment Policy April 20 2016.pdf

1. Introduction.

All examinations are governed by university regulations (please refer to Home Page | Exams - McGill University) and by specific Faculty of Medicine regulations outlined below.

Note Exams in the Faculty of Medicine can be scheduled outside of the standard university dates. The 'University Regulations concerning Final Exams' state that:

The principles enunciated in these regulations shall be applied, appropriately modified, to courses given during the summer, to other courses of less than 13 weeks duration, and to courses in the Faculties of Law, Medicine, Dentistry, and Education that do not follow the normal University Timetable. For more information please refer to Final Examinations Programs, Courses and University Regulations - McGill University.

Students are expected to behave in a professional manner at all examinations, including laboratory practical examinations and examinations administered in clinical settings. The regulations outlined below permit the Faculty to ensure that all examinations are administered in an organized, fair and standardized manner for all students.

Any form of communication is prohibited during an exam, including communication via electronic devices. Students are NOT permitted the use of a mobile phones, smart phones, smart watches, and web-accessible electronic devices during an exam.

"All mobile phones, smart phones, smart watches, and web-accessible electronic devices must be turned off and must not be in the student's possession during the exam. Unauthorized items found on the person or desk will be confiscated and turned over to the relevant Disciplinary Officer." For more information please refer to: Exams regulations

Any electronic devices found during an examination will be removed by an invigilator and returned to the student at the end of the examination or the following working day. These incidents will be reported to the Disciplinary Officer for the School. See procedures in Code of Student Conduct and Disciplinary Procedures.

Please note that many multiple-choice examinations administered at McGill University are monitored by an examination-security program (Harpp-Hogan). This program is based on documented seating plan in the examinations. The data generated by the program can be used as admissible evidence, either to initiate or corroborate an investigation of cheating under <u>Section I (17)</u> of the Code of Student Conduct and Disciplinary Procedures.

Any breach of these regulations will be reported to the Chief Invigilator, and OT Program Director or delegate. Students exhibiting suspicious behaviour will also be reported. Inappropriate behaviour or disruptive behaviour can be considered as unprofessional behaviour or misconduct. This type of incident can be grounds for withdrawal from the Program.

A student may not miss an examination without justifiable reason. When a student misses an examination, she/he must:

- 1. Notify the Program Director or delegate prior to the exam (circumstances permitting), indicating the reason for absence.
- 2. Provide appropriate written documentation to justify absence.

2. **Examination regulations & procedures.**

2.1 Regulations.

- 1. All examination information is confidential. Any transmission of examination information, either in writing or verbally, is expressly prohibited. No one is permitted to make written notes or to record, in any way, the contents of an examination. This includes the transmission of core materials (such as, names of patients) used in oral exams or Objective-Structured Clinical Examinations (OSCE).
- 2. Candidates must not procure, use, or attempt to use or distribute any improper or unauthorized materials.
- 3. No candidate for examination may bring into the examination room any books, notes, electronic communication devices with memory capability; like mobile phones, smart phones, smart watches, and web-accessible electronic devices or other material containing information pertaining to the examination, unless the examiner has given permission.

- 4. Talk or any other form of communication between candidates is forbidden. This includes the use of all types of electronic equipment not specifically requested for the examination, including mobile phones, smart phones, smart watches, and webaccessible electronic devices. All communication devices must be deposited with the invigilators prior to the start of the examination.
- 5. Candidates are not permitted to leave the examination room until one hour after the start of the examination and in no case before the attendance has been taken. A candidate who leaves before the end of the examination must hand in all completed and attempted work.
- 6. Every student has the right to submit in English or in French written work that is to be graded. Personal dictionaries are not permitted. However, a French-English dictionary will be available upon request.
- 7. Students are not to be penalized if they cannot write examinations or be otherwise evaluated on their religious holy days where such activities conflict with their religious observances. However, students should refer to this policy (Policy on holy days) or Section F of Important Information for Students as to how to proceed when a conflict is present.

2.2 Procedures.

- 1. If books, notes, etc., cannot be left outside the examination room, they must be put in a place designated by the invigilator before the candidate takes a seat.
- 2. Students writing examinations are responsible for arriving at the right time and place and must have with them their McGill student identification cards. Forgetfulness or inadvertently arriving at the wrong time or place, are not acceptable excuses.
- 3. The doors of the examination room will normally be opened at least five minutes before the starting hour. Candidates will be permitted to enter the examination room up to one hour after the scheduled start of the exam. These students should be aware that a portion of time could be lost while the examination is assigned, and instructions are being given by an invigilator. They must enter the room quietly, and time will not be extended for the examination.
- 4. Candidates must remain seated. A candidate needing to speak to the invigilator (for instance to ask for additional supplies) should raise his or her hand.
- 5. Questions concerning possible errors, ambiguities, or omissions in the examination paper must be directed to the invigilator, who will investigate them through the

- proper channels. The invigilator is not permitted to answer questions other than those concerning the paper.
- 6. All work must be done in accordance with the examination instructions and must be handed in to the invigilator.
- 7. At the close of the examination, candidates must stop writing and submit their work at
- 8. Food or beverage is permitted at the discretion of the Chief Invigilator. Food should be brought in prior to the exam. Students will not be permitted to go to vending machines/cafeteria during an examination.
- 9. Bathroom privileges: only one student at a time will be allowed to go to the bathroom, and the student may be escorted there and back by an invigilator (at the invigilator's discretion).
- 10. No student will be permitted to leave during the final 15 minutes of the examination.

2.3 Examination regulations – cheating. (Honour code)

Cheating is an academic offence in the Code of Student Conduct and Disciplinary Procedures which states:

- Article 17(a): "No student shall, in the context of an Assessment, obtain or attempt to obtain information from another student or an unauthorized material including from an electronic device or give or attempt to give information to another student or possess, use or attempt to use from any unauthorized material including an electronic device;" (Section I Rules of Conduct Cheating, para. 1)
- Article 21(d): "The chief or senior invigilator at an examination shall have like powers of exclusion over any student undergoing the examination when the chief or senior invigilator has reasonable grounds to believe that the student is breaking, has broken, or is attempting to break a University or Faculty examination regulation. Such exclusion from the place of examination and its vicinity shall not exceed the remainder of the examination." (Section II: Administration of Discipline, Disciplinary Officers, para. 5)

Before the commencement of any mid-term or final examination, the above quotations will be read out loud.

2.4 Assignments.

The Faculty adheres to the definitions of plagiarism and cheating described in the Code of Student Conduct and Disciplinary Procedures. Any course instructor has the right to require that assignments (including case reports) be submitted in hardcopy format with the student's signature. Refer to the section on Academic Integrity - Plagiarism. A McGill student guide to avoid plagiarism is also found online: Keeping it honest.

2.5 **Guidelines for Academic Writing**

No paper will be accepted late without the approval of the instructor **PRIOR TO** the original due date. A new deadline may then be arranged between the instructor and student if the request is valid. Failure to conform to this procedure may mean that the student will automatically receive a mark of 0 for the paper.

Note: The referencing system for the BSc. Rehabilitation Science (Occupational Therapy) program is the American Psychological Association (APA) for term papers.

 Please refer to the Purdue OWL guides available online: http://owl.english.purdue.edu/owl/resource/560/1/

For the MSc. A (Occupational Therapy) program, the referencing system may be other than APA, but will be described in the individual course outlines. Students will be provided with an Endnote workshop in the Premasters Winter term.

Further writing resources can be found at the McGill Writing Centre

2.6 Midterm exams.

A copy of a valid medical note or appropriate documentation must be provided to the course instructor and the original document to the Program Director or delegate for all missed midterm exams. If approved, the instructor may choose one of the following three options:

- Preparing an alternative evaluation for that particular student.
- Shifting the weight normally assigned to the evaluation to the weight assigned to the remaining evaluation.
- Deferring the evaluation or examination to another time.

Deferred Final Examinations, Remedial Examinations and Supplemental D. **Examinations**

1. Deferred final examinations.

Deferred final examinations are examinations rescheduled because the original examination was missed for valid reasons. Deferring an exam is an exceptional measure and is meant to help students who are severely ill or dealing with unforeseeable, significant extenuating circumstances.

Deferring an exam merely pushes it to the future—to a time when you may have a full course load of other exams to prepare for. You are strongly advised not to defer more than two exams in an exam period, as this could make for an unmanageable deferred exam period and workload for the following semester.

Do not use exam deferral requests to manage your exam schedule or to reduce your exam load. If you request to defer one exam due to illness, then write another exam the same day or the next, your request may be refused. It is your responsibility to plan how you will meet the academic requirements of your program. Deferred exam requests may not be approved if you attend your exam and partway through decide that you were not well enough to perform at full capacity.

The course with a deferred final exam will show a grade of "L" on your transcript until the deferred exam is written and graded. Both the grade of "L" and your final grade will display on your advising/unofficial transcript.

McGill offers many resources to help you avoid having to defer, including McGill Tutoring Services, the Student Wellness Hub, McGill Counselling Workshops, and other academic resources. If you have a disability or a chronic illness, register with the Office for Students with Disabilities (OSD) to help you manage your accommodation needs.

Permission for a deferred final examination will be granted by the Program Director or delegate for the following reasons: valid health reason, family or personal crises. Note that participation in elite athletic event is not a reason for deferral of a final exam (see Policy on Student Athletes).

Except for cases of emergency on the day of the exams, students must make their request for a deferred exam **PRIOR TO** the scheduled exam. The request must be accompanied by supporting documents (such as a physician's medical certificate). The Program Director or delegate reserves the right to verify all documentation.

In the case of an emergency on the day of the exam, supporting documents must be presented to the Program Director or delegate as soon as possible, and no later than 1 week after the missed examination. These documents must indicate that the student was unable to write the examination for an approved reason on the specific date of the examination. The Program Director or delegate may request further corroborative documentation.

In cases of incidental illness (e.g., a cold, cramps, nausea, etc.) that affected your study time leading up to the exam, but where you recovered on the day of your exam, you are expected to write your exam, and a deferral may not be granted.

If you have made requests due to disability or chronic illness in the past, it is your responsibility to take measures to manage your condition and your course schedule to avoid relying on deferred exams in subsequent exam periods. Please refer to resources available (listed below) and consult with your academic advisor to assist you in this process.

For incidental illness or flare-ups of chronic medical issues, you must submit supporting medical documentation from your health practitioner indicating that you were seen on or close to the original exam date and why you were unable to write the exam on the original date. In the case of a flare-up of a chronic condition, the note from your health practitioner will need to specify that they observed the flare-up the day of your missed exam, and that you are continuing to be treated and/or followed for your diagnosed condition. Note: a diagnosed anxiety disorder is a chronic issue. However, if your note simply states anxiety, this is considered to be an incidental illness.

In general, an approved deferred examination will be written in the deferred/ supplemental exam period or at the earliest feasible time. Deferred examinations will generally be in the same format as the missed examination. It is your responsibility to be in the contact with course instructor to determine the format and material on the exam, as well as the date and time of the exam.

Supplemental examinations or remedial work for the entire course, or the individual and group or practical and theoretical components of a course are not permitted for students who defer an examination.

MEDICAL NOTES

If an illness or mental health condition is preventing you from completing an assignment, exam or class on time, you may be able to receive a medical note from a clinician. Medical Notes obtained from McGill Wellness Hub adhere to the following guidelines: You can receive a medical note by coming to the Wellness Hub in person for an appointment with a medical professional.

McGill's policy on medical notes is as follows:

- Medical notes will only be issued on the day of the missed exam, assignment, project, class or conference. Absolutely no medical notes will be written for past illness (i.e. on a weekend, the day before, etc.).
- Medical professionals do not have the authority to exempt students from exams, presentations, etc. The final decision will be taken by your professor, faculty and/or department.
- No medical notes or confirmations that you presented yourself at the Hub will be issued once the Hub reaches capacity for the day. Because of the high volume of drop-in patients, please arrive as early as possible to ensure you'll be seen on the day of your exam/class/etc.

If drop-ins have reached capacity, please consult Santé Montréal for a list of off-campus clinics. Please note you may be charged for this service.

For medical notes from outside of McGill:

The note must be written, signed and dated by the health professional, with the professional's name and phone number clearly printed.

- The note must include the date(s) of the student absence and the date on which the student was seen.
- It must cite the dates of the absence and expected date of return to studies.

2. Remedial examinations.

A remedial examination is required by the OTPRC as a consequence of a failure or unsatisfactory evaluation in a component of a course. A course component refers to theoretical, practical, individual or group evaluations (see Sections 1.1 and 1.2). In addition to the remedial examination, a student may be required to carry out additional learning activities or assignments. Remedial examinations and other requirements will be decided upon by the instructor and confirmed by the OTPRC. The timing of remedial examinations and requirements will be determined by the instructor. In the situation of a deferred final evaluation or exam, where the outcome is a failure, a remedial examination will not be allowed.

3. Supplemental examinations.

Supplemental examinations may be permitted by the OTPRC, and are examinations taken as a consequence of a failure or unsatisfactory outcome in a course.

Students who do not receive a passing grade as specified in Section 1. Marks, will receive the failing grade obtained in the supplemental exam. This will be considered a failed course and will need to be repeated if allowed by the OTPRC. If a supplemental exam is permitted, the student has the option not to take the supplemental exam but to re-take the course and the original failing grade will be recorded. Students will not be permitted a supplemental exam during the repeat course.

As stipulated in section 1.6.4.4 of the McGill University Health Sciences Calendar, "it should be noted that the supplemental result will not erase the failed grade originally obtained which was used in calculating the GPA. Both the original mark and the supplemental marks will be calculated in the GPA and cGPA".

Supplemental examinations in outside departments will follow university schedules. For supplemental evaluations or examinations administered within the OT Program, the timing will be determined by the instructor. Supplemental examinations will cover material from the entire course or section of a course. The format of the supplemental examination may differ from the original examination. It is your responsibility to be in contact with the course instructor to determine the format, and the date and time of the supplemental exam.

4. **Consequences of Failed Remedial or Supplemental Examinations**

Failure in any remedial or supplemental examination will require the student to repeat the course, if allowed by the OTPRC. Students who are repeating a course or have a deferred or incomplete course will be required to repeat the promotion period, if allowed by the OTPRC. A student may not repeat more than one promotion period during the program. During a repeated promotion period, students are permitted to take optional or complementary courses; however, other courses within the program may only be taken with the permission of the OTPRC. Failure in any course during a repeat promotion period will require the student to withdraw from the program.

E. **Procedures for Promotion and Review**

1. Promotion and review committee.

The OTPRC is a standing committee of the School of Physical and Occupational Therapy. It is composed of 4-6 faculty members of the OT Program and the Program Director or delegate (committee Chair). All faculty members are voting members, with the exception of the Program Director or delegate who only votes in the case of a tie.

The OTPRC will track the records of any student in academic difficulty and the records of any student with a documented incident of misconduct. Examples of misconduct are unethical or unprofessional behaviour, dishonesty, drug or substance abuse, criminal conviction, and academic offences such as plagiarism or cheating. This type of incident could result in the student being withdrawn from the Program.

The OTPRC will require a student, who is considered unsuitable for the practice of Occupational Therapy due to poor academic standing or misconduct, to withdraw from the program. The Program Director or delegate, acting on behalf of the OTPRC, can withdraw a student from the Program or from a specific course, if the student fails to withdraw voluntarily within one week of a written request.

A grade is not final until it has been reviewed by the OTPRC and is recorded on the student's official transcript.

2. Review of marks.

For undergraduate year courses within the School of Physical and Occupational Therapy (SPOT):

Step 1: For academic courses, Occupational Therapy students who are dissatisfied with a mark must first discuss the matter with the course instructor within one calendar week of being informed of the mark. Following discussion of the student's concerns, the decision to modify a grade is at the discretion of the instructor.

Step 2: Students who remain dissatisfied after speaking with the instructor may request a review of the grade by the OTPRC. The student's request must be made in writing and must be received within 14 calendar days of notification of a mark.

- Both the student and the instructor have the right to state her or his case to the OTPRC in person and/or in writing. The proceedings will be conducted in an orderly and respectful manner.
- Following the review of the written or oral information presented the OTPRC will determine the fairness and veracity of a student's mark.
 - If it is deemed to have been a reasonable assessment of the student's performance, the mark will remain unchanged.
 - If the assessment of the student's performance is deemed not reasonable, the OTPRC will appoint another evaluator to re-read the assignment or examination. The evaluator then provides OTPRC with their conclusion. As a result of the re-read, the mark may remain unchanged, be upgraded or downgraded.

For undergraduate courses outside of SPOT:

The student may request a re-read of written evaluations according to the <u>Undergraduate</u> Studies Reread Policy Undergraduate Studies Guidelines and Policies | Programs, Courses and University Regulations - McGill University.

3. Appeal of decisions made by the OTPRC.

Students can appeal decisions of the OTPRC only in the following situations: (i) the decision requires the student to repeat a promotion period; or (ii) the decision requires the student to withdraw from the Program. When a student decides to initiate an appeal, the following procedures must be followed:

- 1. Within 14 working days from notification of the decision of the OTPRC, the student must submit a detailed written request for appeal to the Program Director.
- 2. The Program Director or delegate will immediately forward the request to the Director of the School of Physical and Occupational Therapy. The Director of the School will determine if one of the following circumstances are present: (i) there is new evidence relevant to the OTPRC decision, which was not available at the earlier consideration; and/or (ii) there has been a breach of natural justice. The Director of the School will proceed with the appeal if at least one of these circumstances is present. Please refer to: Dispute Resolution –Student Grievances, Appeals and Disciplinary Appeals.

- 3. If the appeal proceeds, the Director of the School of Physical and Occupational Therapy will convene an Ad Hoc Promotions Appeal Committee.
 - The Ad Hoc Promotions Appeal Committee is comprised of four (4) members of the Faculty (School of Physical and Occupational Therapy) and one (1) student from a different academic unit, who have had no previous knowledge of the case under review. Those selected will have appropriate background and knowledge to bring to the Committee. One member will be designated as Chair.
 - One representative from the OEQ, Faculty of Medicine, or Dean of Students Office may be substituted for a Faculty member.
- 4. The Director of the School of Physical and Occupational Therapy will communicate to each party the names of the members of the Ad Hoc Promotions Appeal Committee, and the time and place of the review with a minimum 10 working days notice.
- 5. The Director of the School of Physical and Occupational Therapy will call for a detailed dossier from each party which will be circulated to the committee and the parties prior to the meeting. The dossiers should be made available to the committee at least two (2) working days prior to the meeting so they have time to review the materials. The Program Director or delegate must be informed of the names of witnesses and advisers at least two (2) working days prior to the hearing.
- 6. The Program Director, or delegate, will present the OTPRC's evidence which may include a summary of the student's performance and an explanation for the evaluation and decision. This information can be presented to the Committee in written form and/or verbally. Following the Program Directors' summary, the student will be invited to present their case. The Chair and other committee members may ask questions to the parties.
- 7. Both parties (the student and the Program Director or delegate) may be accompanied by an adviser if they so wish. Witnesses may be called if needed. As defined by the Charter of Students' Rights, the advisor must be a member of the McGill community (such as a fellow student, a faculty member, or a student from the Student Advocacy Program of the Legal Information Clinic) and not be paid for these services.

The role of the adviser is to advise and help the parties present their case. It is important for the Committee to hear directly from the student and Program Directors. The adviser(s) may speak only at the invitation of the committee Chair.

- 8. The meeting is conducted in a respectful and non-confrontational manner. No observers are permitted at the proceedings.
- 9. The Committee will consider all relevant and valid evidence submitted in writing or orally by the parties and their witnesses. The Committee may ask questions of the student, the Program Director or the witnesses. The parties may also question each other in order to clarify points.
- 10. Notes taken during the meeting are for the use of the Committee members in arriving at their decision and are destroyed after they have completed their deliberations.
- 11. When the parties have completed their presentations and the Chair and the Committee members have no further questions, the meeting will be adjourned. The Committee will continue to deliberate in private.
- 12. All members of the Committee, including the Chair, vote. A simple majority is required for a decision.
- 13. The parties shall be informed verbally by the Chair as soon as the decision has been made. The decision will be confirmed in writing with sufficient detail no later than 10 working days following the meeting. No further appeal is permitted.