Travel Emergency Guide

HEALTH

What?
Emergency Medical situation – ranging from the flu, to a broken limb, an infectious disease to a physical or sexual assault

Who to contact
Manulife: (if you are a member of the McGill Health Plan)
- In Canada/US: 1-800-265-9977
- Toll free from UITF Countries pg. 4: (Dialing prefix) +800-9221-9221
- Call collect: 1-519-741-8450

Emergency Assistance Plan #: 5320
Manulife contract #: 85210

THEFT OR LOSS

What?
- Lost or stolen Passport
- Travel documents, non-delivery of prepaid services

Who to contact
(1) Local Police
(2) Contact nearest Canadian embassy or consulate (or your embassy/consulate) – it may be possible to arrange an emergency loan through the Canadian embassy or Consulate in the country where you are located
OR your consulate or embassy
(3) Vision Travel (or your Travel Agency)

SAFETY

What?
Civil unrest, natural or weather disaster, acts of terrorism, total loss of personal contact information, etc.

Who to contact
Canadian Embassy or Consulate (or your embassy/consulate) at your current location

Request emergency assistance: 1-613-996-8885 (outside Canada)

CONTACT MCGILL
You are encouraged to use the normal communication channels for your Faculty or Unit for any emergencies.
McGill Security Services is also reachable 24/7. Collect calls accepted. +1-514-398-3000